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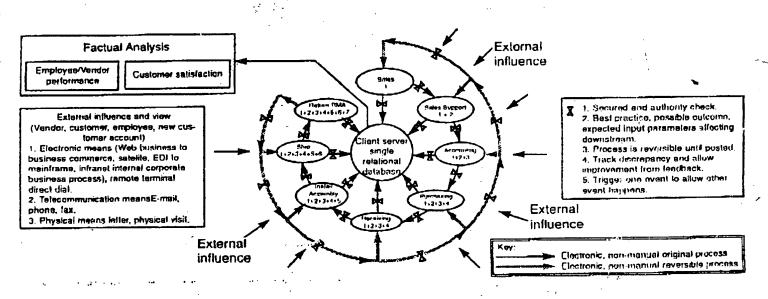
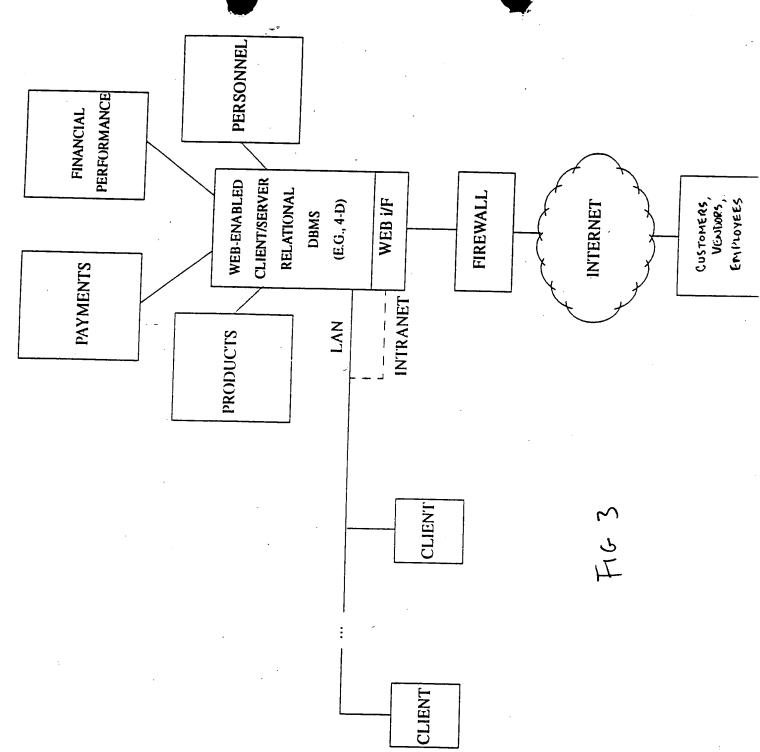


FIG 2



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Find Quotes	fied bredents - till in as you wish and click the scarch button near the bottom of this page. Bandacture
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Fig. 4

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Back Forward Home Reload Im	Images Open Print Find	Stop	٩		Z	
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Handbook	Net Search Net Directory	Software	3.5			
bearding for products selected. If this takes too long, narrow down your search please 124 records found. Preparing data for display.	bo kng, narrow down your se ay.	arch ple	aj.		ÇI!	
	Product List			. •	"	
Displaying from record 1of 124, adopting duplicate items. Please check the lem(s) as you wish.	aplicate items.					
Yo	Your search criteria for this list was: Logitoch	s: Logito	ਚ			
Description	Manufacturer	Modia	Platform	Media Platform Manufacturar Parts De		
INTL MOUSEMAN FOR NOTEBOOKS 3 BTN 2. CORD	LOGITECH INTERNATIONAL	Accs	8	811418-0403	44.85	•
i_	Состтесн	ACCS	IBM PC	904094-01	47.19	
L REMOTE BLK	LOGITECH	¥ _N	A!A	904141-L100	123.11	
	LOGITECH	VIX.	MIA	904142-L100	40.72	
CHENCAMAN MAKBLE TRACKB	LOGITECH	N.	V/N	904164-L100	85 93	
REMOTE	LOGITECH	AIA	NIA	904227-0100	83.77	
MAC 3BTN MARBLE TRACKB	LOGITECH	¥ _Z	NIA	904232-0100	84.31	
ACDEM TRACKMAN TRACKBALL W PSR SERIAL ADAPTOR	LOGITECH ACADEMIC	PERP	8	904259-0403	44 56	
TRACKMAN TRACKB 3BTN PSZ	LOGITECH	A/A	A L	001350003		
TRACKMAN MARBLE TRACKB	HUMINITALI	- 1		5040553405	87.78	
au a	LOGI IECH	¥¥	Y _N	904260-0403	86 44	
	Show shopping List Reset	E)				
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To search within the current selection, fill out the field(s) below and click Search in Selection.	selection, fill out the fi Selection	ield(s)	belov	aml click Searc	l ui q	
Manufacturer:	er:					
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Description						
	Search in Selection					
If you would like to save current selection, please make up a name and enter it helow then	selection, please make	e da	S SURT	nd enter it helo	l then	
	click Save this Set.	.			Þ	
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What's New? What's Cool	<u>-</u>	What's New? What's Cool? Handbook Net Search Net Directory Software	- arx		
		Product Shopping			
Please check Quantity for ear Current Working Quote: New Quote	k Qua	Please check Quantity for each product. Zero quantity will cancel that item. Working Quote: New Quote	ity will	cancel th	ol item.
Description		Manufacturer Manufacturer	acturer	Unit	Custing
INT'L MOUSEMAN FOR NOTEBOOKS 3 BTN 2'	FOR 4 2'	LOGITECH 811418-0403	Faris 18-0403	Price 44.85	1
TRACKMAN VISTA		LOGITECH			
TRACKMAN MARBLE	띰.			27.DF	
IKACKB MAC 3BTN	7	304232-0100	201	84.31	
Please select ar	n actio	Please select an action from the pop up menu below and click Take Action button	1 click	Take Activ	on button
	Search Create Cancel	Search and shop more items Create Quote with above item(s) Cancel and Empty Basket	Take Action	Ction	
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Please use the following links if you wish to leave the current screen and move on Producy (Return) (Theking) (Log Off)

Home

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45.00		45.00	811418-0403	ORD	I INT'L MOUSEMAN FOR NOTEBOOKS 3 BTN 2' C
Extended Price	Qty	Unit Price	MfctPart No. Unit Price	Description	lum. Da
No Partial	Orig		N30	7	UPS Ground
Par	FOB	Terms	Tel	Ship Via	Sales Person
			•	ЭЕМО	Quote For: MEGADEMO
		97-26323 197	Quote Number: Q97-26313 Quote Date: 10/16/97		Mega Network Quote 785 Palomar Avenue, Sunnyvale, CA 94086 Phone: (408) 730-9138 Fax: (408) 720-1293
₹					
		Software	Net Search Net Directory	Handbook	What's New? What's Cool?
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FIG 7A

dress for this order, please enter it below.	If you have a new ship to address for this order, please enter it below. Company: Address: City City Slate The shape of the shape	,			62
dress for this order,	we a new ship to address for this order,	please enter it below.			
3 1	we a new ship to ad	ldress for this order, p		Slate	

MEGADEMO II 785 PALOMAR AVENUE II Sunnyme, CA 94086-2915 II ARENDON. CHARLES WONG

Contact: MIKE URA

Bill To: MEGADEMO Co. 785 PALOMAR AVENUE M Sunnyvale, CA 94086-2915 Attention: CHARLES WONG

Ship To:

Specific Location (i.e. room number, floor).

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Location: http://www.meganetwork.com/4d.acgi\$ShopOut	ţ	rork.co	m/4d	
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	. [YES NO	2	Special Requests
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Terms	2	0	0	
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Expected date:		0	0	default value is 5 Days
	ر ک	norm	al de	(normal delivery is 3 to 5 working days. If you need immediate delivery, instruct us below.)
Partial/No Partial:	plea	se ind	licate	(please indicate item# that you vant to be shipped together, items not shovn vill be shipped partial.)
[tem#				
	plea on th	se ind e not	licate	(please indicate items that need to be installed and describe in detail how you vant to have these items installed on the notes section, items not indicated vill be shipped without installation.)
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Detailed installation instructions:	0		execution of the control of the cont	<u>Q</u> <u>Q</u> <u>Q</u>
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Your E-Mail:				Your Your Faxs:
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What's New? What's Cool? Handbook Net Search Net Directory Software	
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(normal delivery is 3 to 5 working days. If you need immediate delivery instructus helow)	
Partial/No (please indicate item# that you want to be shipped together, items not shown will be shipped partial.)	
Items	
Installation: (please indicate items that need to be installed and describe in detail how you want to have these items installed on the notes section, items not indicated will be shipped without installation.)	Ę.
Detailed installation instructions: ♦ □	
Please specify how you wish to be replied.	1
Faxf: Faxf: Phone f.	1
One of the following 4 fields is required for your sales rep. to start order process. PO Number:	ı
Product Identification (PID)#: Purchase Requisition (PRN)#:	ı
Please choose an action:	
Make Changes to this Quote Go back to Products List Submit Replacement PO for an RMA Submit this PO to Sales Rep Close and make no changes Save this quote, but do not submit Make Changes Clear all input	
Please use the following links if you wish to leave the current screen and move on. $\binom{\text{Produce}}{\text{Produce}}$ $\binom{\text{Returns}}{\text{Returns}}$ $\binom{\text{Log Off}}{\text{Off}}$	
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Products and Quotes

Please select the following product search options to create quotes:

Options:	1.	Product listing from all Mfr. by product category
	2.	Product listing from single Mfr. by product category
	3.	Product listing by Mfr. name or description, or Part#
	4.	Product listing from single Mfr. by description, or Part#
**************************************	5.	Approved or standard approved products (Company catalogue) - APL
· ·	- 1	Previous purchase history (Core Products)
	7.	Previous quotes history

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

Tracking

Log Off

<u>Home</u>

TIG 10

Froducts - Groups and Categories

Accessories and Supplies	O Communi Hardware	ications	O Compute	rs	O Educa	ition	O Er	ihancement icts
) Input Devices	OMonitors	and Displays	O Power Eq	luipment	O Printe Informat	1	OPr Plotte	inters and
Services and Agreements	OSoftware,	Applications	OSoftware, Communicat		OSoftwa Systems		_	orage Devices
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 Manufacturer: Continue
 If you wish to select from manufacturers list, click on the first letter of the manufacturer. A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Other
Please use the following links if you wish to leave the current screen and move on. Products Returns Tracking Log Off
<u>Home</u>
T16 12

Products - Search in nanufacturer, description and part number

	Please input one or	more of the following information.	
	Manufacturer Part #		
	Manufacturer		
	Item Description		
		Search Reset	
	If you wi	ish to view manufacturers list, click on the first letter of the manufacturer.	
A	ВС	D E F G H I J K L M	
N	O P	Q R S T U V W X Y Z	
		Other	
			
	Please use	the following links if you wish to leave the current screen and move on.	
<u>.</u>	Produc	cts Returns Tracking Log Off	
		<u>Home</u>	
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Products - Search by manufacturer, description and/or part number

	Please input one or more	re of the following information.	•
•	Manufacturer Part #:		
	Manufacturer:		
	Item Description:		
	Product ID (PID):		
		Search Reset	
	If you wish to	to view manufacturers list, click on the first letter of the manufacturer.	
А	B C D	E F G H I J K L	M
N	O P Q	R S T U V W X Y	Z
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iji	Products	s Returns Tracking Log Off	
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IJ wi		<u>Home</u>	
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[]]		F16 14	

Products - Search by manufacturer, description and/or part number

	Please input one or more of the following information.
	Manufacturer Part #:
	Manufacturer:
	Item Description:
	Core products purchased within dates:
	From: day ▼ month ▼ year ▼ To: day ▼ month ▼ year ▼
wazani	Search Reset
	If you wish to view manufacturers list, click on the first letter of the manufacturer.
A	
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	Please use the following links if you wish to leave the current screen and move on. Products Returns Tracking Log Off
	Products Returns Tracking Log Off
	<u>Home</u>
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FIG 15

Quote#:	Find this Quote
	Show today's quotes
	Show this weeks quotes
	More Quotes
Please use the foll Products	owing links if you wish to leave the current screen and move on. Returns Tracking Log Off

F16 16

DGESELY DJIEGO

<u>Home</u>

Find Quotes

Select One	Quote Number	Quote Date	Customer PO Number
0	Q97-24633	12/11/97	
0	Q97-24634	12/11/97	
0	Q97-24635	12/11/97	
0	Q97-24636	12/13/97	123
0	Q97-24637	12/13/97	123
0	Q97-24638	12/16/97	123
0	Q97-24639	12/15/97	
0	Q97-24640	12/16/97	
0	Q97-24641	12/16/97	123
O	Q97-24642	12/16/97	123
0	Q97-24643	12/16/97	123
O	Q97-24644	12/17/97	
O	Q97-24645	12/1 7 /97	123
<u>0</u>	Q97-24646	12/17/97	123
	Q97-24647	12/1 <i>7/</i> 97	
O	Q97-24648	12/17/97	
0_	Q97-24649	12/17/97	
0	Q97-2465()	12/17/97	
0	Q97-24651	12/17/97	
0	Q97-24652	12/17/97	
0	Q97-24653	12/17/97	
0	Q97-24654	12/17/97	
Ö	Q97-24655	12/17/97	
0	Q97-24656	12/17/97	
0	Q97-24657	12/17/97	
0	Q97-24658	12/17/97	1
0	Q97-24659	12/17/97	123
	Show select	ed quote	Reset

Please use the	following lini	ks if you wish to le	ave the current screen	and move on.
	Products	Returns/Repair ;	Tracking Log Off	
		<u> Home</u>		

Quote Number: Q97-24625

Mega Network Quote Quote Number: Q97-2785 Palomar Avenue. Sunnyvale. CA 94086 Quote Date: 11/25/97

Phone: (408) 730-9138 Fax:(408) 720-1293

Quote For: ORACLE

Sales	Person	Ship Via		T	erms		FOB			
Keith	Sasaki	UPS Ground	₹	N30		Ī	Orig ▼			
Item#		Descr	ption			Mf	etPart No.	Unit Price	Qty	Extended Price
1	CARD	TER CD 8X IDE CD-R	1 - 1	VE NO SO	UND	50186 (MK-	501003	154.00	10	1,540.00
2		D BLASTER 16 VALI				20295	591131	97.00	10	970.00
3		JET 5L FS 4MB MEN		erica e e escaratoria de la companya		C3148	3A	241.00	5	1,205.00
4	,	UEST Q71 17IN 28M		and the second second second second second second	representation and the second of the	Q71		577.00	10	5,770.00
5		22 SHIELDED COMI NE,BASS,TRE ADAP		ER 10 WA	TTS	LCS-	1022	54.00	10	540.00
6	VECTR ISA/PC	A VL5 PENT-166 MI I SVGA W/WFW OR	MX 1.6GE W95	- HD 16M	IB	D4592	2A#ABA	1,759.00	10	17.590.00
7	LASER	JET 5L-FS 4PPM 600	DPI			C3941B#ABA 520.00			5	2,600.00
8	32MB N (2X16M	ÆM. EXP. KIT F/HP (B) 60NS	VE2,VL4	,VA, XM ²	I,XA.	D3648B 332.00			20	6,640.00
9	LASER.	JET 5L SUPPORT PA	CK		[]	H5500A 142.00			5	710.00
10	5.25 DR DEVICE	IVE RAILS 5 PAIRS ES)	(FOR 3RI	PARTY		D2880)A	26.00	10	260.00
	SPORTS	STER,28.8/33.6,INT.,N	ODEM I	DATA FA	X, ISA.	00084	0-0	149.00	10	1,490.00
12	FAST E	THERLINK XL PCI 1	0/100			3C905	-TX	98.00	10	980.00
New no	otes:								Sub-Total:	40,295.00
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1	**************************************	***************************************		********************************	E				Instail	ations
		P	ease selec	t an action	and click	Take	Action butto	n.		
			Show la Save thi	ange/Remov st Search re s quote for f dy to order	sults of Pro	oducts	quote 🛕 List			

Please use the following links if you wish to leave the current screen and move on.

Reset

Duplicate this quote into a new quote

Take Action

Products Returns/Repair Tracking Log Off

<u>Home</u>

Previous Notes Back to Top of Page Phone: (408) 730-9138 Fax:(408)

Quote Number: Q97-24625 4086 Quote Date: 11/25/97

1293



Installations - Selection.

Select one system that you wish to give instructions for installation configuration. Or click on the appropriate button for the action you wish to take.

		1	7	77	1	1	
Part#	Manufacturer	Description	Price	Total Qty Ordered	Qty Installed	Qty available for installation	Select
3C905-TX	3-СОМ	FAST ETHERLINK XL PCI 10/100	98.00	10	o	10	C
000840-0	U.S. ROBOTICS	SPORTSTER,28.8/33.6,INT.,MODEM DATA FAX, ISA,	149.00	10	О	10	C
D2880A	HEWLETT PACKARD (SYSTEMS)	5.25 DRIVE RAILS 5 PAIRS (FOR 3RD PARTY DEVICES)	26.00	10	0	10	C
H5500A	HP PRINTERS	LASERJET 5L SUPPORT PACK	142.00	5	0	5	င
D3648B	HEWLETT PACKARD	32MB MEM. EXP. KIT F/HP VE2,VL4,VA, XM4,XA. (2X16MB) 60NS	332.00	20	0	20	C
C3941B#ABA	HP PRINTERS	LASERJET 5L-FS 4PPM 600DPI	520.00	5	0	5	C
D4592A#ABA		VECTRA VL5 PENT-166 MMX 1.6GB- HD 16MB ISA/PCI SVGA W/WFW OR W95	1,759.00	10	0	10	C
LCS-1022	LABTEC	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE,BASS,TRE ADAPTER	54.00	10	o	10	C
Q71		OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII	577.00	10	0	10	C
C3148A		LASERJET 5L FS 4MB MEMORY UPGRADE	241.00	5	0	5	C
2029591131	CREATIVE	SOUND BLASTER 16 VALUE PNP	97.00	10	0	10	C
	- 1	BLASTER CD 8X IDE CD-ROM DRIVE NO SOUND CARD	154.00	10	0	10	C

Continue

Reset

Finish Installation

Cancel all/Go back to Quote

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

Home.

Quote Number: Q97-24625

Mega Network Quote Quote Number: Q97-2785 Palomar Avenue, Sunnyvale, CA 94086 Quote Date: 11/25/97

Phone: (408) 730-9138 Fax:(408) 720-1293

HEWLETT PACKARD (SYSTEMS) - VECTRA VL5 PENT-166 MMX 1.6GB- HD 16MB ISA/PCI SVGA W/WFW OR W95

How many of this item do you want to be installed?

10	Continue	Reset
Re	view Installa	tion

Please use the following links if you wish to leave the current screen and move on.

Log Off

Products Returns/Repair Tracking

<u>Home</u>

FIG 20

Mega Network Quote

Quote Number: Q97-24625

785 Palomar Avenue, Sunnyvale, CA 94086 Quote Date: 11/25/97

Phone: (408) 730-9138 Fax:(408) 720-1293

System receiving installation:

10 @ HEWLETT PACKARD (SYSTEMS) / VECTRA VL5 PENT-166 MMX 1.6GB- HD 16MB ISA/PCI SVGA W/WFW OR W95

Please select components that you wish to be installed in this system. You may use your browser's Back button if you wish to go back to previous screen.

Manufacturer	Description	Part#	Total Qty Ordered	Qty taken by other system	Qty to install in this system
3-СОМ	FAST ETHERLINK XL PCI 10/100	3C905-TX	10	0	0 -
U.S. ROBOTICS	SPORTSTER,28.8/33.6,INT.,MODEM DATA FAX, ISA,	000840-0	10	0	0
HEWLETT PACKARD (SYSTEMS)	5.25 DRIVE RAILS 5 PAIRS (FOR 3RD PARTY DEVICES)	D2880A	10	О	0
HEWLETT PACKARD	32MB MEM. EXP. KIT F/HP VE2,VL4,VA. XM4,XA. (2X16MB) 60NS	D3648B	20	0	0
LABTEC	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE,BASS,TRE ADAPTER	LCS-1022	10	0	0
VIEWSONIC	OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII	Q71	10	0	0 💌
CREATIVE	SOUND BLASTER 16 VALUE PNP	2029591131	10	0	0 🗷
CREATIVE LABS	COLDID GADD	5018601003 (MK4	10	0	0

Continue

Reset

Review Installation

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

Home



The following products are ready to be submitted for approval & process.

Customer PO#	Customer Invoice#	Manufacturer // Reason for return	Descr // Condition
232105	12890	VIEWSONI	PERFECTSO W/BLT-IN 14
Please inf your know	best	- Click here for RMA type Menu -	Opened (
232105	12890		PERFECTSC W/BLT-IN 14
Please info your knowl	best	- Click here for RMA type Menu -	Opened
Plea	se feel free	to tell us more details below and your eMAIL address. FAX number and/or Phone nu	nber.
			<u> </u>
Mail [FAX PHONE #	
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· more of		Change ship to address for this RMA	
Microsoft Indiana	:	ease use the following links if you wish to leave the current screen and move on. roducts Returns Tracking Log Off	
	-	. <u>Home</u>	

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City:					
State:		· · · · · · · · · · · · · · · · · · ·			
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Returns - Let of warranty repair - need to order parts

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Manufacturer Part#				•				00	Custon	mer e#						
Serial #					•		***************************************	00	0	al ·	Γ				-	
Quantity							·	00	Sinp L	ale ·	I				***************************************	
Please tell us t	he syn	ntom &	indicat	e the p	part tha	at need	with	part#	if possi	ble.						
Symtoms:																
	1												 			
Problem Type: arts													 			
	4												 	·····		
arts Seeded:								-								
	1						···									
eeded:									-				,,,,			
<u> </u>	•1	······································				······································										·····
F													 ·			
Special Instruction:		-														
4										···			 			
Submit	R	eset						-								
an ann an t-ann an t	Ple	ase use	the foll	owing	links i	f von •	rish t	n leave	the co-	Tont c	opo					nedanamentum
bri Americani. An	P:	roduc	cts		Retu				acki			Log	 	7		
		Manager desired					Hon	<u>ie</u>	· - · · · · · · · · · · · · · · · · · ·		<u> </u>			.1		

Tracking

	Please select type of tracking information that you need:	
	1 C Sales Order Status	
	2 C Return Product & Service Part Status	
	3 C Product Purchase History	
	4 C Return & Service History	
	5 C Accounting Information	
	Take Action Reset	
our e-Mai	l or Fax.	
		Şi
Ξ- ┌──	FAX PHO	NE P

Fig 25

	Tracking - Sales Order Status
Option 1. Please input one of the follo	owing fields:
Customer PO#	Customer Invoice#
Sort	t By: Manufacturer C Date C PO# C
	Take Action Reset
Option 2. If you do not have the above	e information, please input one or more of the following informaion.
Manufacturer N	Manufacturer Part# Serial#
Month Purchased: click here to s click here to select year	
Sort	By: Manufacturer C Date C PO# C
**************************************	Take Action Reset
Please use the following Products R	links if you wish to leave the current screen and move on. Returns/Repair Tracking Log Off
	<u>Home</u>

F16 26



Tracking - Sales Order Status

Preparing data for display.

Check	Date Shipped	PO#	Invoice#	Manufacturer	Part#	Description	Serial#	Asset#
2	Mar 14, 1997	PO#232222	13154	VST POWER SYSTEMS	BAT1403	CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER	unknown	unknown
2	Mar 3, 1997	236108	13082	USROBOTICS PALM COMP	10104U	PILOT CABLE PC HOTSYNC ACCESSORY	unknown	unknown
V	Mar 11, 1997	236167	13130	СҮВЕХ	CURC-8	CABLE SET	unknown	unknown
ত	Mar 11, 1997	235714	13129	KINGSTON TECHNOLOGY	KTH51./4	4MB MEMORY CARD FOR HP LASERJET 5L. 5L-FS	unknown	unknown
F	Mar 5. 1997	236581	13090	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	unknown	unknown
2	Mar 5, 1997	236584	13091	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	unknown	unknown
V	Mar 11, 1997	237159	13132	SIGMA	45150	45150 REALMAGIC ULTRA TV/NTSC MPEG	unknown	unknown
2	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
1 : . 11	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10"	unknown	unknown
1 :	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10"	unknown	unknown

Ship to Address

Do a New Search

. Take Action

Reset

Please use the following links if you wish to leave the current screen and move on. Products Returns/Repair Tracking

Log Off

<u>Home</u>



Get Freight Carrier & Tracking # The carrier for CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER - PO# PO#232222 is UPS. 1Z3148X30310042490 Track It Reset The carrier for PILOT CABLE PC HOTSYNC ACCESSORY- PO# 236108 is UPS. 1Z3148X30310041875 Track It Reset The carrier for CABLE SET- PO# 236167 is UPS. 1Z3148X30310042427 Track It Reset The carrier for 4MB MEMORY CARD FOR HP LASERJET 5L, 5L-FS - PO# 235714 is UPS. 1Z3148X30310042356 Track It Reset The carrier for 10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD - PO# 236581 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. The carrier for 10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD - PO# 236584 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. The carrier for 45150 REALMAGIC ULTRA TV/NTSC MPEG- PO# 237159 is UPS. 1Z3148X30310042392 Track It Reset The carrier for CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR- PO# 236796 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail. The carrier for 9 PIN STRAIGHT DB9 FEMALE CABLE- PO# PURCH CARD is UPS. 1Z3148X30310042472 Track It Reset The carrier for LASERJET 4MV 16PPM LASERPR 600DPI- Serial# SJPFH013545 is Hand Carried or Freight Truck. Click here to request the status of your order by e-Mail.

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>















Services

10766180

QUICK-COST

News

BROP-OFF

About UPS

Contents

Tracking

Tracking Result

Current Status:

Delivered

Delivered on:

3-31-1997 at 9:29 AM

Delivered to: Received by: MAIL ROOM CRECELINOS

Addressed to:

SUNNYVALE, CA US

UPS Service:

2ND DAY AIR

Tracking Number:

1Z3148X30210042769

Notice

UPS authorizes you to use UPS tracking systems solely to track shipments tendered by or for you to UPS for delivery and for no other purpose. Any other use of UPS tracking systems and information is strictly prohibited.

Scanning

Information

3-31-

9:29 AM SUNNYVALE, CA US

1997

DELIVERED

3-27-

11:57

HERNDON, VA US

1997

AM

THE CONSIGNEE DIDN'T WANT

THE PACKAGE - PACKAGE BEING

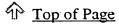
RETURNED

3-26-

12:23 PM HERNDON, VA US

1997

DELIVERED





HOME | Track | Quick Cost | Drop-off | Pick-up | Contents

Tracking - Sales Order Status

Get Freight Carrier & Tracking #
PILOT SLIM LEATHER CASE ACCESSORY for PO# 236108 was shipped to
ORACLE

200 ORACLE PARKWAY GENERAL RECEIVING Redwood City, CA 94065

Att: Joanna Crimmins/po#236108 on Mar 3, 1997

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

<u>Home</u>

F16-30

Tracking - Return product & Service Part Status

Case#	Quote#	RMA#
PO#	Invoice#	NIAT
	Take Action	Reset
Intion 2 If you		
opuon 2. II you (lo not have the above informatio	on, please click below.
	lo not have the above information More Search	
	More Search	Options
Please		Options

F1631

Tracking - Return product & Service Part Status

Please input on	e or more of the following informaion.
Manufacturer	
Manufacturer Part	
Serial#	
Month Returned	click here to select month
Year Returned	click here to select year 💌
Input of yes	ar is required for monthly search.
· -	turer - C or PO# - C or Invoice# - C
	if you wish to leave the current screen and move on. ns/Repair Tracking Log Off
	<u>Home</u>

F1632

Tracking - Return product & Service Part Status

Searching database for requested records. 2 records found. Preparing data for display.

Check	RMA#	ShipDate	РО#	Invoice#	Manufacturer	Part#	Description	RMA Qty	Qty Recvd	Notes
	R- 261812RP	Apr 1, 1997	PO#232222	13154	california ic		24MB APPLE PWRBK 1400 SERIES	2	2	
	R- 262337RP	Apr 9, 1997	230440	12775	INFORMATION	CR2100B-	MINITOWER EXT 5X4X4 CDR TOWER 5 BAY 4X RECORD 4X READ SCS12	1	1	

Get Freight Carrier & Tracking # Ship to Address Do a New Search

Take Action

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

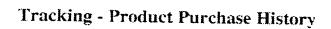
<u>Home</u>

FIG 33

Tracking - Product Purchase History

	Please	e select one option for o	each criteria.	
Criteria 1.	Duration of look-back:	© 30 days	С _{60 days}	C 90 days
Criteria 2.	As of:	C Today		
	·	Month Mar	→ 1997 →	
Criteria 3.	Sort by:	C Manufacturer	C Manufacturer Parts	#
		C Month	Purchase Order#	
		Take Action	Reset	
Ple			the current screen and move	000000000 4
	rioducts Rec	urns/Repair	Tracking Log Of	
		<u>Home</u>	,	

Fig 34



Searching database. If this takes too long, please narrow down your search.

Search has completed. 27 records found.

Date Shipped PO#		Manufacturer	Part#	Description		
Mar 14, 1997	PO#232222	VST POWER SYSTEMS	BAT1403	CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER		
Mar 19, 1997	PO#232222	BELKIN COMPONENTS	F2N983-02	POWERBK SCSI2 CABLE HDI-30M:M DB50M 2'	1	
Mar 14, 1997	PO#232222	GLOBAL VILLAGE	30-3100 POWERPORT PLATINUM PRO ETH PCCARD & M		1	
Mar 14, 1997	PO#232222	california ic		24MB APPLE PWRBK 1400 SERIES	2	
Mar 14, 1997	PO#232222	APPLE	M5576LL/A	POWER BOOK 1400C/133 16MG 1GB W/6X CD	1	
Mar 3, 1997	USROBOTICS PALM		PILOT CABLE PC HOTSYNC ACCESSORY	1		
Mar 3, 1997	236108 -	USROBOTICS PALM COMPUTING	10100U	PILOT IMB UPG FOR DT ORGANIZER	ı	
Mar 3, 1997	236108	U.S. ROBOTICS PALM COMPUTING	10111U	PILOT MODEM CABLE	1	
Mar 3, 1997	236108	USROBOTICS PALM COMPUTING	10101U	PILOT SLIM LEATHER CASE ACCESSORY	1	
Mar 3, 1997	236108	USROBOTICS	10108U	10108UPILOT STYLUS 3-PAK	1	
Mar 3, 1997	236108	US ROBOTICS	80101U	80101U PILOT 5000 ORGANIZER PKG.	1	
Mar 11, 1997	236167	СҮВЕХ	CURC-8	CABLE SET	ī	
Mar 11, 1997	236167	СҮВЕХ	PMRF-16	MAGNUM COMMANDER 16 PORT	1	
Mar 11, 1997	235714	KINGSTON TECHNOLOGY (MEMORY)	KTH5L/4	4MB MEMORY CARD FOR HP LASERJET 5L, 5L-FS	1	
Mar 5, 1997	236581	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	1	
Mar 5, 1997	236581	HP PRINTERS	C3941B#ABA	LASERJET 5L-FS 4PPM LASERPR 1MB 600DPI	1	
far 5, 1997	236584	BELKIN COMPONENTS	F2A036-10	10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	1	
far 5, 1997	236584	HP PRINTERS	C3941B#ABA	LASERJET 5L-FS 4PPM LASERPR 1MB 600DPI	1	
far 11, 1997	237159	SIGMA	45150	45150 REALMAGIC ULTRA TV/NTSC MPEG	ī	
far 11, 1997	236796	PENSTOCK	CD1035E	CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	5	
lar 13, 1997	PURCH CARD WORTHINGTON F36 9 PIN STRAIGHT DB9 FEMALE CABLE			1		
ar 12, 1997	237488	HP PRINTERS	C3142A#ABA	LASERJET 4MV 16PPM LASERPR 600DPI		

Totals from Mar 1, 1997 to Mar 31, 1997

Total Number of POs: 12

Total Amount of Purchase: \$26,343.00

Total Number of Items Purchased: 238

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Tracking - Product Return History

•	Please select one option for	each criteria.	
Criteria 1. Duration of loo	k-back: 30 days	C 60 days	ි 90 days
Criteria 2. As of:	C Today		3
	Month Mar	1997	
Criteria 3. Sort by:	Manufacturer	C Manufacturer P	art#
	C Month	C Purchase Order	#
. .	C Invoice#		
	Take Action	Reset	
Please use the follo Products	wing links if you wish to leave Returns/Repair	the current screen and mo	distribution concerns at
	<u>Home</u>		

Tracking - Product Return History

Searching database for requested records.

2 records found. Preparing data for display.

RMA#	PO#	Invoice#	Manufacturer	Part#	Description	RMA Qty
R- 261812RP	PO#232222	13154	california ic		24MB APPLE PWRBK 1400 SERIES `	2
R- 262337RP	230440	12775	JVC INFORMATION PROD		MINITOWER EXT 5X4X4 CDR TOWER 5 BAY 4X RECORD 4X READ SCSI2	1

Totals from Mar 1, 1997 to Mar 31, 1997

Total Number of Returns: 2

Total Amount of Returns: \$1,654.00

Total Number of Items Returned: 3

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

 Tracking - Accounting Information
 Please enter your password for accounting information. Password: If you wish to change your password, enter new password below. Change password: Confirm new password: Reset
Please use the following links if you wish to leave the current screen and move on. Products Returns/Repair Tracking Log Off
<u>Home</u>
Home Home

Customer Invoice

			Search Options
Option 1.	Customer Invoice #		
Option 2.	Customer Credit Memo#		
Option 3.	Customer Purchase Order #		
Option	Customer Invoice	Eromi	click here to select month 😴
4.	Period	From:	click here to select year 💌
		To:	click here to select month 💌
		. 10.	click here to select year
click	here to select s	ort n	method 💌 click here to select the scope of search 🕶
			Take Action Reset
	Please use the fo	0004 0000000000000000000000000000000000	glinks if you wish to leave the current screen and move on. Returns/Repair Fracking Log Off
			<u>Home</u>

Fig. 39

COMPANY OFFICE

Customer Invoice Search Option

il _	Document Number	PO Number	Туре	Status	Amount	Paid Amount	Balance	Check Number	Check Date	Show Detail
10/21/97	OR10- A21378	901450912	Invoice	Partial Paid	\$12,129.00	\$10,129.00			11/21/97	
10/21/97	OR10- A21383	901450955	Credit Memo	Not Taken	\$2,129.00	\$1,129.00	\$2,000	#595	11/21/97	

Take Action Reset

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Fig 40

Customer Invoice Detail

Customer Name: SEJIN with ORACLE

Invoice Number: PO Number:

2 0 1 101110011

Original Invoice or Replacement Invoice for RMA

Invoice Date						Net Invoice Amount		Freight Amount	Other Amount	RMA
10/21/97	OR10-A21378	M97-25134	\$11,112.24	10/21/97	10/23/97	\$11,112.24	\$1,000.76	\$100.00		

Note: Please go to tracking for proof of delivery.

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Vendor Invoice

			Search Options
Option 1.	Vendor Invoice #		
Option 2.	Vendor Credit Memo#		
Option 3.	Vendor Purchase Order #		
Option	Vendor Invoice		click here to select month 💌
4.	Period	From:	click here to select year
	•		click here to select month
		To:	click here to select year
click	here to select	sort	method click here to select the scope of search
			Take Action Reset
	Please use the	9000000 ASSESSED	ng links if you wish to leave the current screen and move on. Returns/Repair Tracking Log Off
		ينيسنين وسيسر	
			<u>Home</u>

ngassy nytsy

Vendor Invoice Search Option

11		PO Number	Туре	Status	Amount	Paid Amount	Balance	Check Number		Show Detail
10/21/97	OR10-A21378	901450912	Invoice	Unpaid	\$12,129.00	\$10,129.00			11/21/97	
10/25/97	OR10-A21398	901450955	Credit Memo	Used	\$12,729.00	\$10,729.00	\$2,000	#534	11/21/97	

Take Action Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

<u>Home</u>

Vendor Invoice Detail

Vendor Name:

Invoice Number:

PO Number:

Original Invoice or Replacement Invoice for RMA

Pavee	Invoice	MWS	Invoice	Received	Invoice	Actual	
Payee	Number	Number	Date	Date	Amount	Amount	RMA
Tech Data	M21378	M97-25134	10/21/97	10/23/97	\$12,129.00	\$11,769.00	

Note: Please go to tracking for proof of delivery.

Please use the following links if you wish to leave the current screen and move on.

Products Returns/Repair Tracking Log Off

<u>Home</u>

Fig 44

Internal Web Security Access

		Sal	es	cs	R	Ac	ct.	Super	visor	Mg	nt.
		U	Α	U	Α	U	Α	U	Α	U	Α_
1. Add names.		٧	٧	· V	٧	٧	٧	V	٧	V	٧
2. Delete/change names.		٧	0	٧	0	٧	0	٧	0	v	V
Authority to post own quotes.		+	+	+	+	+	+	+	٧	+	V
4. Authority to post others' quotes.		+	+	+	+_	+	+	+	+	+	
5. Authority to track own sales status.		+	٧	+	٧	+ .	٧	+	٧	+	V
6. Authority to track own RMA status.		+	<	+	٧	+	٧	+	٧	+	٧
7. Authority to track own sales history.		+	٧	+	٧	+	٧	+	٧	+	٧
8. Authority to track own RMA history.		+	٧	+	٧	+	٧	+	٧	+	٧
9. Authority to track for others' sales status.	N	+	+	+	+	+	+	+	+	V	٧
Authority to track for others' sales status.	N	+	+	+	+	+	+	+	+	٧	٧
11. Authority to track for others' RMA status.	N	+	+	+	+	+	+	+	+	٧	V
12. Authority to track for others' sales history.	N	+	+	+	+	+	+	+	+	٧	٧
13. Authority to track for others' RMA history.	N	+	+	+	+	+	+	+	+	٧	٧
14. Maximum # of ship to per user.	N	+	+	+_	+	+	+	+	+	V	<u> </u>
15. Maximum # of PO/day/user.	N	+	+_	+	+	+_	+	+	+	V	V
16. Maximum \$ of PO/day/user.	Ň	+	+	+	+	+	+	+	+	V	V
17. Maximum \$ of PO/day/company.	N	+	+	+	+	+	+	+_	+	V	V
18. Overall credit limit.	N	0	0	0	0	0	0	+	+	V	V
19. Default maximum PO \$ amount. (Send alert & stop MWS posting)	N	+	+	+	+	+	+	+	+	V	V
20. Authority to use credit card purchase	N	+	+	+	+	+	+	+	+	V	V

N = Blocked view, only management has view.

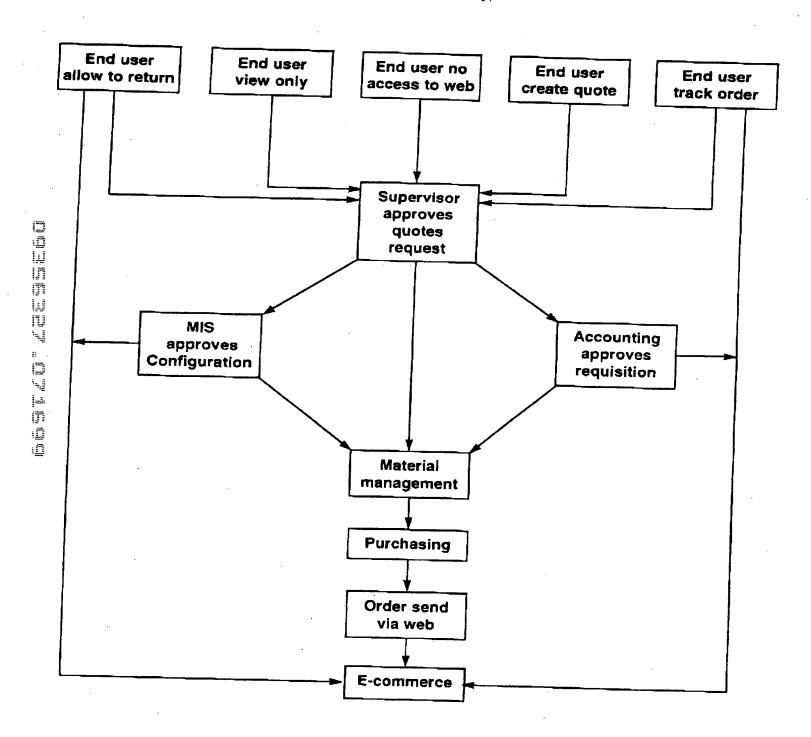
+ = Add, but cannot activate web acitivity.

v = Add, and activate web activity.

O = Block out, not applicable.

A = approval authority

Typical Lineage (Autority) Tree



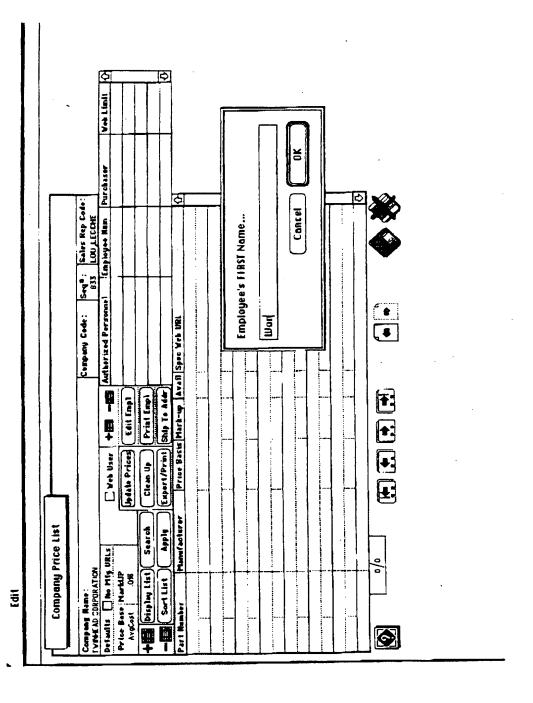
F16 46

			10 31 AM
Company Name: TVINNEAD CORPORATION		Company Code: S	Seq 9 : Sales Rep Code:
Contact Melody Chen	Fex (408) 945- 1080		
Cartect Phare 1:(488) 945-0908X115	Phone 2:		Kayvarts
Company Address TV WHEAD CORPORATION COLA In Mightes, CA 95035 edit. Attestion: Melody Chan	ORATION INTE DR. 335 IJ Chen	<u> </u>	\$ [
Į		Çme	Ιφ
Customer Notes: Vill be displayed when t	Will be displayed when the customer is used on an MWS.	iu.	No Partial Default
	<u>~1</u>	_	Post with RFO Premise
		Terms:	Post with Pth 0
	150	ii.	No FOB Dest Adj
Addresses Comp address below is the same as address to greet box above	e as address to great box shows		
Df Type MVS Company name	Castact Address 1		(V)
✓ Bill TWINHEAD CORPORATION	Chen	1837 CANTOS BOINTE DO	
		537 CINTRE POUITE DR.	Milp N. as
Ship To Default) (Nutes	(Delete)	Duplicute Edit	it Add
	•		4

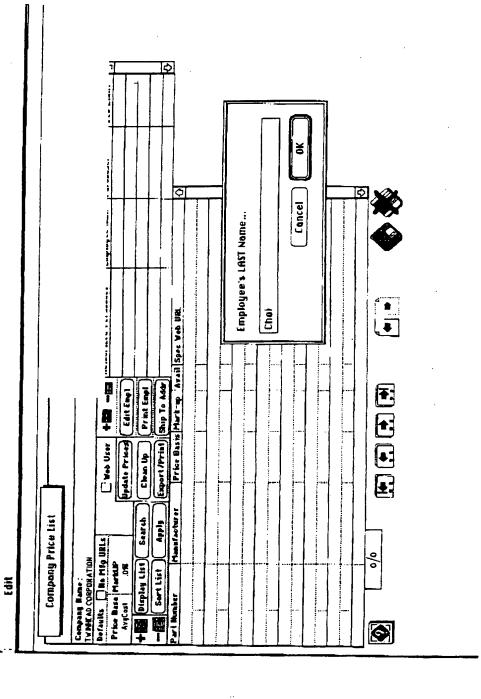
TIC 47

Veb Limit Customers: Modify Records Seq 0: Sales Rep Code: 833 LOU LECEME Authorized Personnel (• (• Company Ende: Prior Basis Mark-up Avail Spes Veb UR. File Edit Enter Select Reports Mega Activities Clear Up Print Engl Edit Inpl Update Prices □ Veb User Company Price List + Display List Sort List

五0 48



F16 49



TIG 50

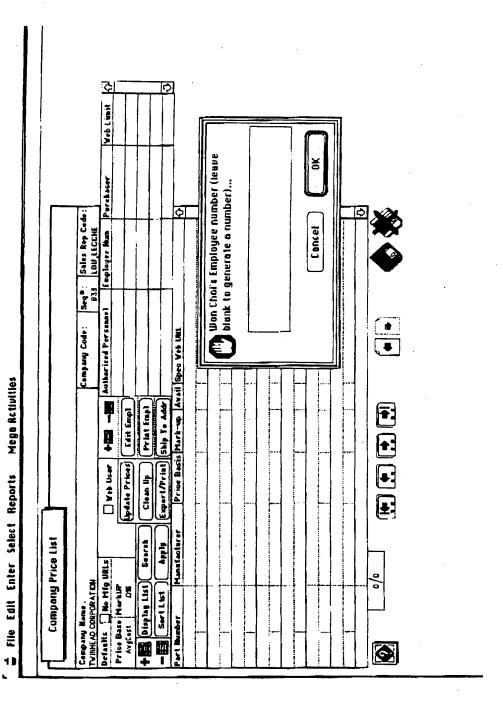


FIG 51

Mega Activities

file Edit Enter Select Reports

Veb I imit Is Won Choi authorized to make web purchases?
If not he/she will be abile to create but NOT
SUBMIT web quotes. Ves Employee Mun Purshaser Seq[®]: Sales Rep Code: 833 LOU LECCHE Ž Concel Authorized Personnol Update Priess Edit Empl

Chan Up

Experi / Prist Empl

Experi / Prist Em Company Code: Company Price List Company Name:
TYINEAD CORPORATION
Defaults | Ne Hig URLS <u>~</u> List galezid 1141) Price Base Marklip AvgCast 096 Sort 1451 **©**

FIG 52

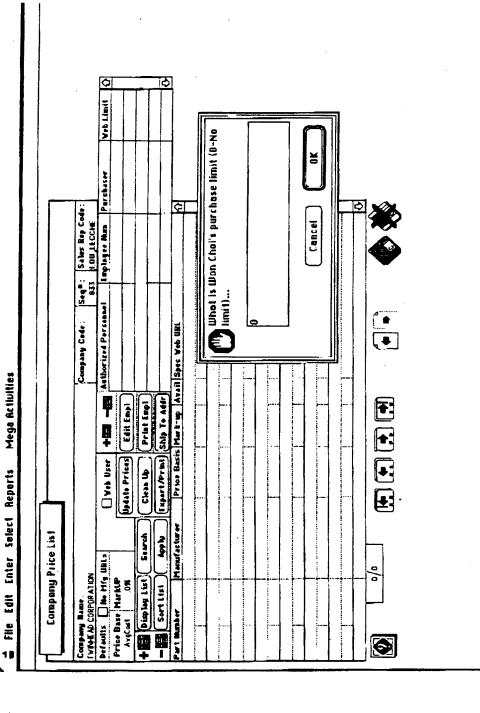


FIG 53

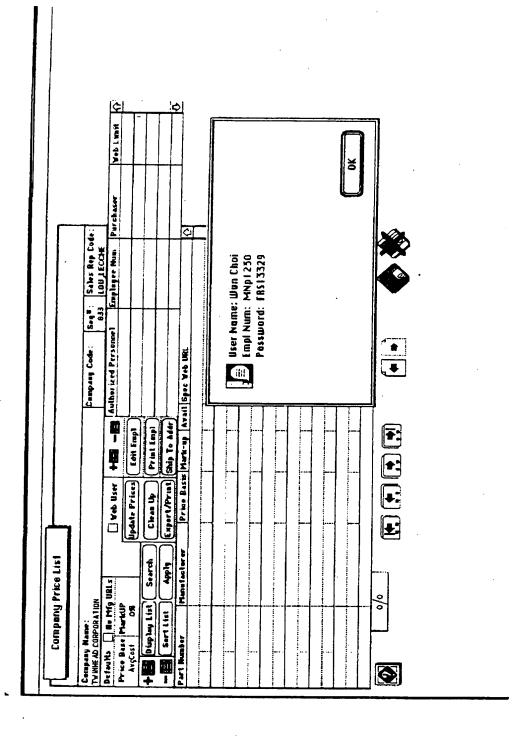
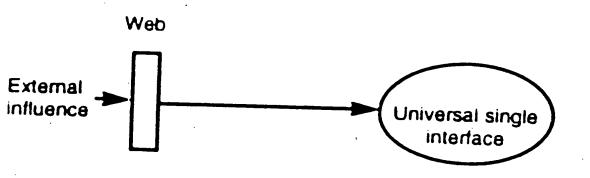


FIG SY

Tile	Edit E	Edit Enter Select Reports	🙀 file Edit Enter Seloct Reports Meg	5 11							
						Lustomers	Modify	Lustomers: Modify Retords			
	ampony	Compony Price List						_			
Company Rame:	Company Rame:	_			Company Code:	5eq#: Sale	Sales Rop Cade:	10			
Detects	Defaults Ille Mfg URLs	URL	Veb User		Authorized Personnel	3		Percheser	Veb Linit	Ç	
Price Base	Price Base MarkUP		Secrete Princes		Won Choi	MP1230		() .v.	O No	1111	
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Parl Bumber		Manufacturer	Price Bass	Hart-as A	Prize Bacis Mach-an Annil Stan Nat 1191		1	1		হ্	
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FIG S

Catalog - PC



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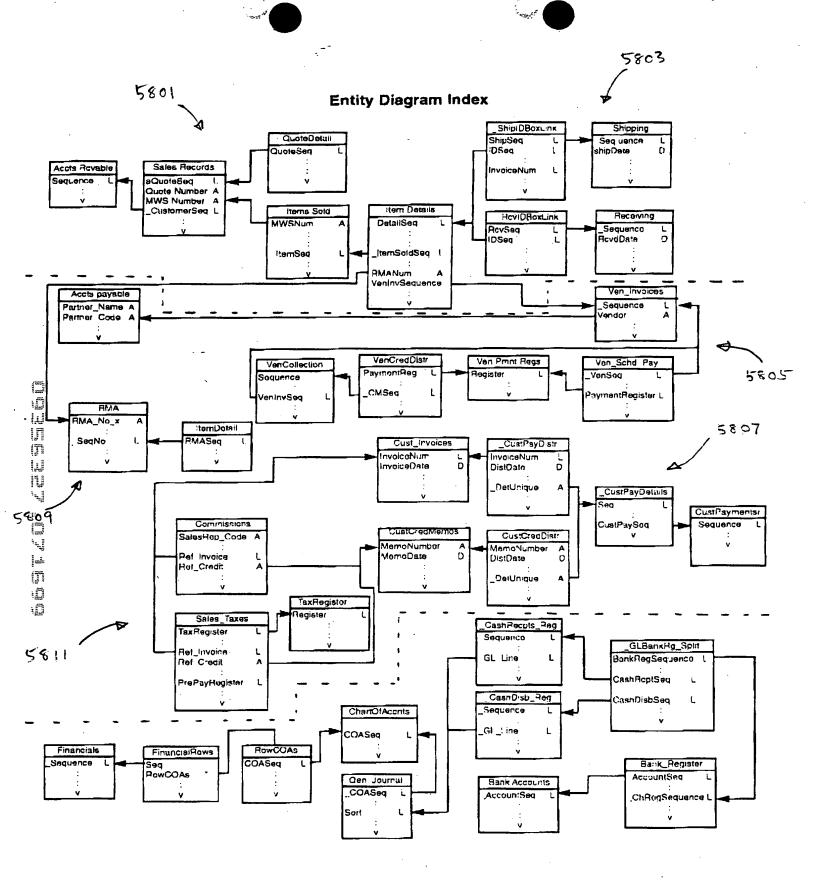
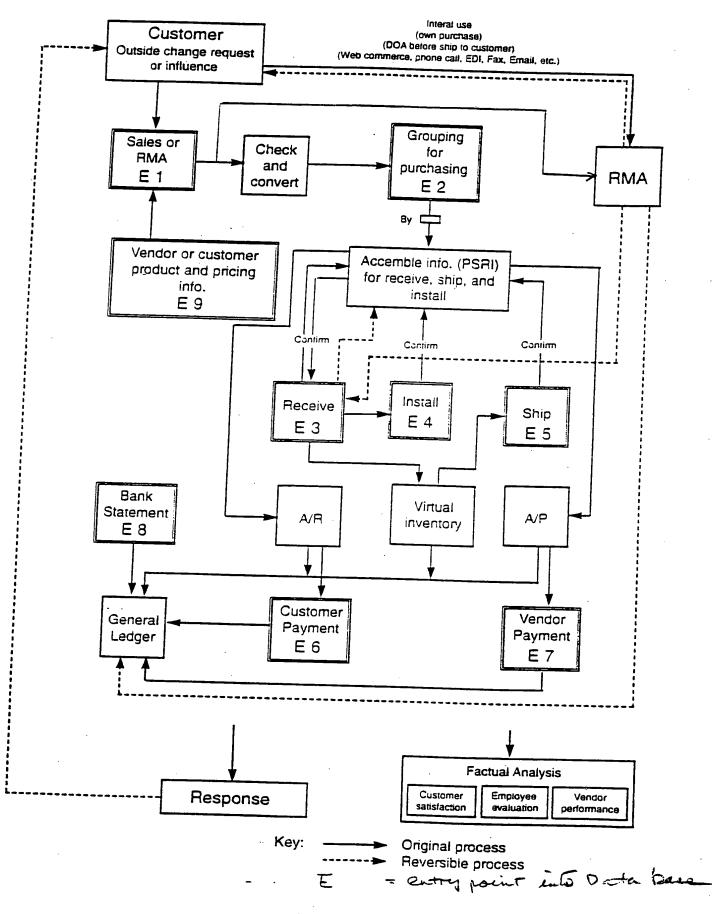


FIG 58



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M97-24898 Pur 097-24533 5/23/97 S	rchesing 5/23/97	Purchasing FIRST DEPOSIT 5/23/97 101/Y 415-222-7684 (415) 222-7903	•	KeithS Customer \$ 147			H97-24898 (97-24533 5/23/97	ETA: 05/28/97
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Mega Activities

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 | Contact person & Phone tio (Notes) | Fax | KURI KIKKERI (415) 222-7512 | (415) 222-7988 | Ship to: (click address to modify) Frghtfree 12800 10.88 13888 201 FISSION ST. 2ND FLOOR SHIFE 250 PROVIDIAN RECEIVING San Francisco, CA 94104 ATIN ROGER PENA 2:00 AI1 PROVIDIAN BANCORP 118 97 Installation Fotal (+ ship & handling) 7 00 | 5451 Post to Purch Duplicate Quote Print Quote Tax @ 8 5% 5/27/97 Sub-Total 9 03 4 3.0 San Francisco, CA 94119-1827 Att: PURCHASING PROVIDIAN BANCORP, INC. 197-24520 (Reset) ACCS P Bill To OPO NA Good quote MSD PO BOX 191827 Sup Commission SMar 7 59% Commission Systs MGs RFO (Waillability) Items Sort - F + Go Prod Clipboard 6663541 Notes & Coments O Restricted Partial OK PRN P1D O No Partial Shipment ? Ship Via Command-L (add Linked lines)
Option-R (change SRP)
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Mega Activities

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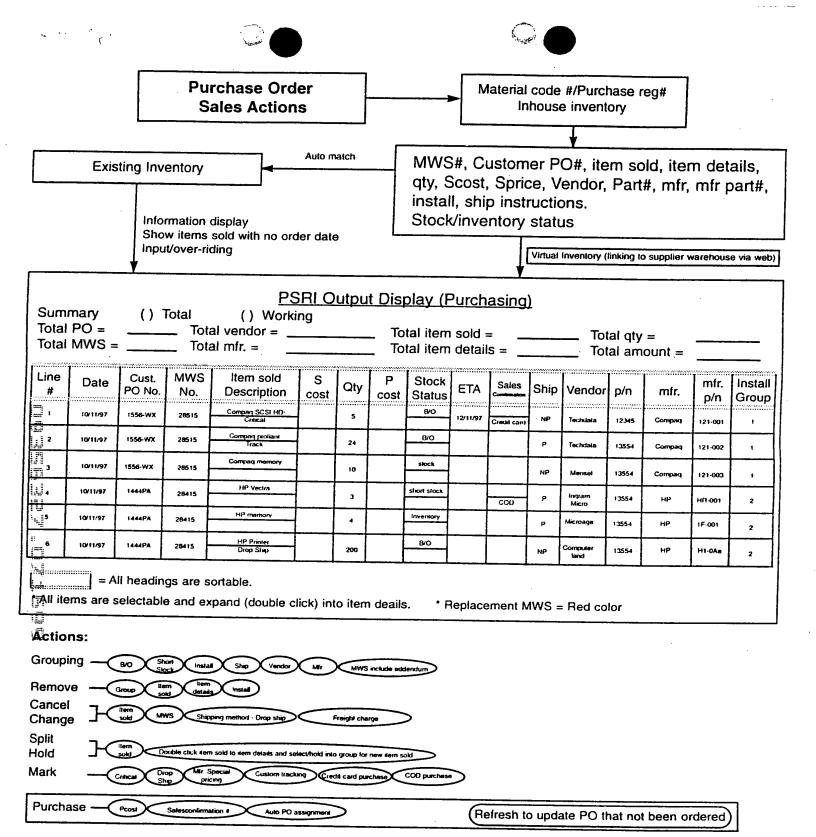
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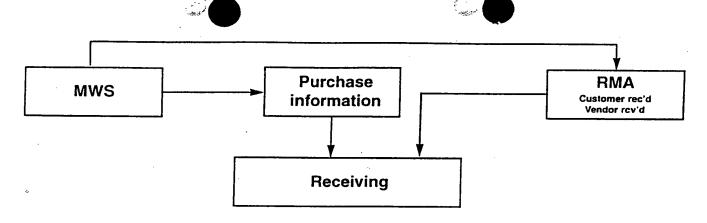
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Gerry Binkhorst (408) 982-3350 emporáry notes M-938682 12/29/92 Contact person & Phone No. Notes that fit in box vill fit on printouts of quotes.
Customer notes only print out on Backup notes 0-936626 12/28/92 Reviewaby Comments that fit in box vill fit on printouts of MVS. MVS comments only print out on MVS. MVS comments (do not appear un Quotes) Customer notes (do nut appear on MVS) FUJITSU-ICL SYSTEMS, INC Ship to:
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800 Central Express vay
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Attention, Gerry Bunkbarst
PIC Quy-Y Pur-Cost SIs mrgin-status each PRICE-extrad (A Shipping notes Gerry Binkhorst (408) 982-3350 (408) 982-3400 61.70 ☐ Freight Free CstExp 57.00 4.70 12:00 AM CstExp CstExp 5.23 Total (+ ship & handling) Contact person & Phone No Notes Print MVS Show Quote Cancel MVS Tax @ 8 25% Shpd 1 Installation Sub-Total Shpd Shpd 2 49 Clipboard Availability FUJITSU-ICL SYSTEMS, INC. Ž Line count = Reset 4075 MicroD Mac Revd Rcvd Commission Sup Commission SMar 4 61% No Partial Bill To: Systs QUARTERDECK OFFICE S! 930USQM360X Ord/A184444 Notes & Comments Ord/Al 17/PJ0 1/1/93 MN Invoice * 01d System MWS FUJITSU-ICL SYSTEMS, INC Customer PO No. Edit RMA RHA ş X Det lorard Ordra Ordrd AP Voucher Company Completed iales Rep. 11613 **\$**





Double click to get specific receiving instruction.
Only show items sold with order date, but with no receive date.

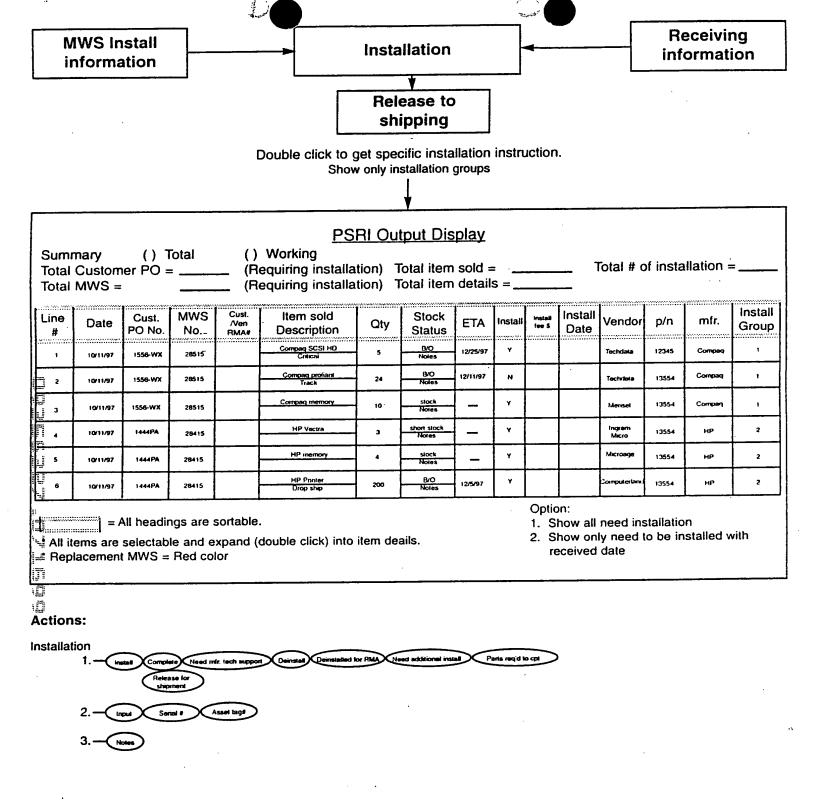
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Line #	Date	Cust. PO No.	MWS No.	Cust. /Ven RMA#	Item sold Description	Qty	Order date	Sales Contirmation	Status	Vendor	p/n	mfr.	mfr. p/n	Serial #	Receive Condition
m'	10/11/97	1556-WX	28515		Compaq SCSI HD Critical	5	11/20/97	Credit card	Hold Note	Techdala	12345	Compaq			
2 miles 1 miles 2 miles 3	10/11/97	1556-WX	28515		Compag proliant Track	24	11/20/97		Reluse	Techdata	13554	Compaq			
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4	10/11/97	1444PA	28415		HP Vectra	j.	11/20/97	COD	ok	Ingram Micro	13554	нР			
5 1_1	10/11/97	1444PA	28415		HP memory	4	11/21/97		ok	Microage	13554	НР			
5 6	10/11/97	1444PA	28415		НР Римег Drop ship	200	11/12/97		ok Note	Computertanii	13554	HP			
hII		II headin selectable			ouble click) into i	tem de	ails.	* Replac	cement	MWS = F	Red co	or	·		· ·

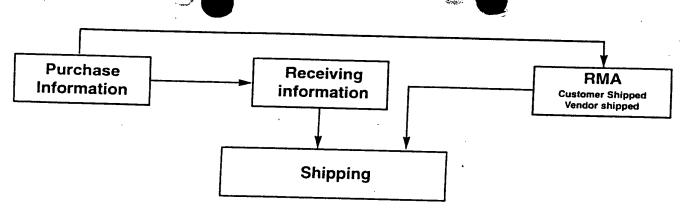
Actions:

Receiving		
1.	─ ⟨	Input Packing Serial # Carner Oly Term Boxes Conditions
2.	— (Display Expected to (No MWS)
3.		Notes

- 1. Expected to receive will exclude refusal items.
- 2. Expected to ship will exclude refusal items, hold items and items with COD/cash term.
- 3. Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.

FIG 65





Double click to get specific shipping instruction. Only shows items sold with received date, but with no ship date.

Total	Custon	1er 20 :	=	To	PSRI Ou Working tal item sold = tal item details					_	Re Sh	ceive = ip =			
ine #	Date	Cust. PO No.	MWS No.	Cust. /Ven RMA#	Item sold Description	Qty	Order date	Receive date	Status	Vendor	p/n	mfr.	mfr.	Serial #	Ship
Ti	10/11/97	1556-WX	26515		Compan SCSI HD Critical	5	11/20/97		Hold Notes	Techdata	12345	Сопунц			
4	10/11/97	1556-WX	28515		Compao proliant Track	24	11/20/97		Refuse	Techdala	13554	Compau			
j.	10/11/97	1556-WX	28515	7	Compact memory	10	11/19/97		ak	Merisal	13554	Compag			
1	10/11/97	1444PA	28415		HP Vectra	3	11/20/97		ok	logram	13554	НР			
5	10/11/97	1444PA	28415		HP memory	4	11/21/97		Ok	Micro	13554				
3	10/11/97	1444PA	28415		HP Printer Drop ship	200	11/12/97		_ok_	Computerland	13554	нр			
(<u>D</u>		heading electable			puble click) into it	em dea	ails.	* Replac	ement N	/W\$ = R	ed col	or			

Shipping	
1. Input Tracking Sonal & Specific &	Asset Claim Carrier City Term Boxes
2. Display Expected to	A
	l Will call ≠ local sales tax rate

3. — Add freight charges (option) Notes.

. Expected to receive will exclude refusal items.

Expected to ship will exclude refusal items, hold items and items with COD/cash term.

Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.



Select (highlight) to group

Item detail Display

Lir	ne #	Date	Cust. PO No.	MWS No.	Cust. · /Ven RMA#	Item sold Description	Qty	Status	Cust. Inv.	ven. Inv.	Serial #	Vendor	mfr.	Install Group	Ship Gruop
1	uwu.	10/11/97	1556-WX	⁻ 28515		Compag SCSI HD Critical	1	8/0	i						
	2	10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	8/0							
3		10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	8/0							
		10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	B/O							
,		10/11/97	1556-WX	28515		Compaq SCSI HD Critical	1	8/0			<u> </u>		<u>:</u>		

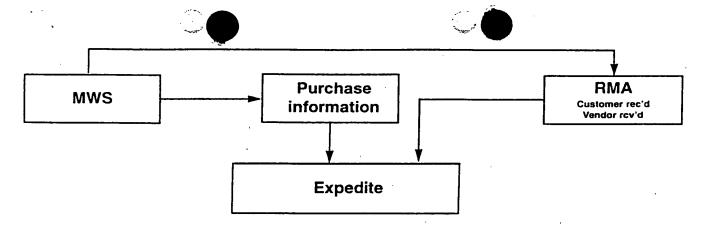
= All headings are sortable.

* All items are selectable and can be made into different groups.

* Replacement MWS = Red color

Existing status can be ordered Existing status can be received Existing status can be shipped Existing status can be installed

Unique installation note:	Unique shipping note:	RMA installation note:
Standard default notes from customer file	Standard default shipping notes from	vendor file Shipping note:



Double click to get specific receiving instruction. Only show items sold with order date, but with no receive date.

Total Total	Custom	ner PO :	=	To	PSRI Out Working tal item sold = tal item details =			_ Total o _ Total a	order = amount		Shi	p =			
Line	Date	Cust. PO No.	MWS No.	Cust. /Ven RMA#	Item sold Description	Qty	Order date	Sales Continuation	Purchase ETA Status	Expedite ETA	Vendor	ł	1	mfr. p/n	Expedite Condition
#	10/11/97	1556-WX	28515		Compan SCSI HD Critical	5	11/20/97		Hold Note		Techdata	12345	Compaq		
2	10/11/97	1556-WX	28515		Compan prolant Track	24	11/20/97		Refuse		Techdata	13554	Compaq		
1 2 1 1 2 1 2 3	10/11/97	1556-WX	28515		Compaq memory	10	11/19/97		Ok		Merisal	13554	Compaq		
11 A	10/11/97	1444PA	28415		HP Vectra	3.	11/20/97	,	ok		Ingram Micro	13554	НР		
5	10/11/97	1444PA	28415		HP memory	4.	11/21/97		ok		Microage	13554	НР		
∯ 6	10/11/97	1444PA	28415		HP Printer Drop ship	200	11/12/97		ok Note		Computerland	13554	НР		
All ite	= A	II headin selectable			ouble click) into i	tem de	ails.	* Repla	cement	MWS :	= Red col	or	•	<u>*</u>	

Actions:



- 1. Expected to receive will exclude refusal items.
- Expected to ship will exclude refusal items, hold items and items with COD/cash term.
 Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.

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	MUNICALIA	Uty Urd Revd	Shipd Description		Cost Pric	Price Expedite Status - exp d	date - cust notes co m.	
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tories	M-930003 (Not Received	Not Received Report 8/24/96	11:06 AM	00/00/00		
h4ms (8)		O Not Ordered Report Customer (66/66)(1)	Not Received Report Pos	O Not Shipped		19 Keport Filters On		
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KER PG 510	1)	OR ACLE OR ACLE	215614	1009		At least	Vrong Product	\Box
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7	<u> </u>	Symantec Corporation Symantec Corporation	125927LM	809 8001 51 15 1008 938	93% 75	Oth 15 or less	Cancelled In Transii	
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XXXX	t		H		Ċ	🗌 Age Filter On	Back order	<u>-</u> -
E(415) 751-		Ven Un	PPS072082	MWS Type		Shpd		
	و ر] {			2	4		
9/1	1/6/93	stomer				_ \$	Lost in transit	<u> </u>
LOCKED	= <u></u>	Priority 4) Get MWS	2			2		<u>;</u>
		Description	Ven-Ctrl V	Ven-Ctrl V PNo-M PNo Ord-Royd	d P0-0ty-A	Expedite Statu	Vill call	
9/1	1/6/95						On allocation Discontinued	
LOC) ET-			,				Direct ship from Matete	n n
STEMS, INC.	30002						Not released new produc	
Binkhorst (406	12/29/92 (3) 982-3350					***************************************	Open source required	
LOCKED LOCKED REEBOY FILE M-9	M-930007			•			Open source complete	 - -
(F(415) 751-	/93							
LOCKED		■				O - C	Other	<u> </u>
A COLOR	į	1 1 1 1 1 1	POWERBOOK DUG 230	GV4V C	2,455 44 lgn	Ignare on future reports		
	م براها		_	Options	T Fast Order		.	
Sort	Sets	Searches	Return RelatedSwite	RelatedSwitch QuickSwitch]			
Address of the control of the contro	4 4444	20111111111111111111111111111111111111						℃

FIG 70

17/1932 17/1	0026-W		Shipd Description		Cost Price	Price Expedite Status - exp date	- cust notes	CSR Notes
177/93 Congress	***************************************	-	•			1		9
175.93 1.00 to date of depart One Shipped Report One 1.00 to date of depart One 1.00 to date of date of date of date of date of date of date of date of date of date of date of date of date of date of date of date of date of date o	1/7/93	Shipd 3/22/93 3/22/93	******		00.8	5) India 2 (19) 10 (19) 10 (19)	<u>É</u>	2024
17/2930 Minote Barro of C. At Colon Minote Barro of C. At Co	KER PG 510-806-745	TB D				+1		
17/933 Windle Bark of Cad Color Carlo	LOCKFD					00/00/00		
177733 Ohat Dract of Repart Ohat Received Repart Ohat Dract of Repart Ohat Dract of Repart Ohat Dract of Repart Ohat Dract of Repart Ohat Dract of Repart Ohat Dract of Repart Ohat Ohat Ohat Ohat Ohat Ohat Ohat Ohat	ropulsion Laboratories M-930003		Not Shipped I					
Fig. 2000 MINOL BANK OF CALFORNIA S10000575 Fig. 258 S9 S1 Castalaner Filter On the Castalaner Filter Filter On the Castalaner Filter On the Castalaner Filter On the Castalaner Filter On the Castalaner Filter Filter Filter Castalaner Filter Filter Castalane	ns 000635262 1/5/93	red Report	t Received Repor					
	Debor an Williams (BIB) - 397-71	(*)/*:/**/			1	1	* **** * **** **** **** **** ****	
177/93	2	77II.	F0	2	Supd Age			
17793 UNION BANK OF CALEGRIAN 6310010501 178 258 68 68 68 68 68 68 68			6310010275	8.7	0.8	Customer Filler On		
177793 WIND BANK OF CALEDRIAL 6310010607 74 000% 56% 518 74 A I I I I WIND BANK OF CALEDRIAL 6310010607 74 000% 59% 518 70 O I I EPECER FILLY OF I I I I I I I I I I I I I I I I I I		. 3	6310010501	75.88	80		•••••	
MINON BANK OF CALFORNIA 6310010683 43 68 68 8 18 9 19	KER		6310010517	8001	53%	At Itast	***************************************	
17793 WINDIN BANK OF CALF GREIN 6310010007 24 00.08 578 78 10			6310010683	98.98	œ 98	Percent Filter On	The same of the sa	
1/7/93 UNION BARKK OF CALFORNIA 63100109364 10 100% 10% 0% 2 2 0 0 0 1 1 1 1 1 1 1			6310010807	24 100%	878			
177/33 UNION BANK O' CAN (ORRINA \$310010907 14 0.05 6.55 0.05 6.5 0.05 0.05 0.05			6310010836	10 100%	860		•••••	
1/6/93 1			6310010904	8001	860	20 20 10 10	•••	
1/6/93 California Califor			6310010905	100%	0.88			***************************************
17,573 17,673 1	LOCKED		6310010907	25001	429			
16,533 16,534 1					- {	9		
1/6/33 1/6/34 1/6/34		3			7	D nge i mer on	•	
1/6/53 1		Ven On	Cust PO (14)		Pro	P Shpd		
Consideration Consideratio	- 1		6310010275		-			
1/6/93 Costomer Moits 1/6/93 Costomer Moits Cos	LOCKED	_[6310010501		ļ			
1/6/93			6310010517		13 13			
Columbia Continuo	;	탙	6310010683		8		,,,,,,	
Expected Description (40) Ven-Ctrl V PNo-H PNo Revd-Shod P0-0ty-A Expedite Status			হ				man and a second of the control of	
1/2/92 1	LOCKED		Use Chal	1	ľ	Consider Chair		
1		Expected peser iption (40)		7	ľ	Superdite Status		
Fig. Fig.	***************************************	PREM PNIR CBL 25M/C.						
Fig. 12/29/29 Pricing Michael Mich					Ī			
SYSTEMS, INC. 11-930002 Dick Ages and Token Ring Dick Ring Dick Ages and Token Ring Dick R		PREM PNIK CBL 25M/CC	InHouse			2		
State Stat	1001 Et-	•						
17.29/92 17.29/92	COUDE - W. JAI SMILEYS IN-13.	Installation INSTALL MEN	thHouse					
CED	CO/ OC/ C: 21711	UPCK ADES AND TOKEN K			•			
Commons Comm	26 (67 (7)	Installation		5		2	***************************************	
Comparison Com	Cee-786 (408) 387-350				T			
1-93000 1-910000 1-91000 1-9	LOCKED	Installation HARD DRIVE,	Inflocse	5				
1/6/93		AND BURN IN 48 HOURS		:				
	XXXX	Installation		tion				
100KFD UNIONINIA CENT 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0007 3000000000000000000000000000000000				=	\$	***************************************	
University Cont. Sets. Seerches Return. RelatedSwitch QuickSwitch Cont. Sets. Set	100,550	7				<u> </u>		
Sort Sets Severbes	LUCKEP		TOGGGGGGGGGG	OFC OIL	2 455 44	lance and following entrante		
Sart Sets Secretes Relun RelatedSwitch QuietSwitch	100	r ro/cc/r ro/c		27 / Consu AMB	•	וקווסו בי סוו וסינוו ביו באמו ים		
Sort Sets Searches Relum RelatedSwitch QuickSwitch	_			_				
Sort Sets Searches Relum RelatedSwitch QuickSwitch			う 動		י ד			
Sets Searches Return		<u> </u>			Fast Order			
				Ich QuickSwitch				

F1671

CABLE Ignore on future reports 8.00 cv
00/00/00
ULTRA 144, 14400BPS, EXT, V32 BIS 554.28 Back
3336 08-00713
1 1 POSTSCRIPT LEVEL 11 CARTRIDGE F/LJ 404 76
HCD-1622U 3338 C2089A
3/22/93 3/22/93 SRN Select a status
Status
1 1 1 1
1 RECH Hand Divr Hand Divr I Ignore on future reports
In Fransit Installation
Open source complete Open source required Order hold Other Partial ship
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(Vrong Product OK OK OK OK

1 (1-72

					II.III	10 1407 !	36) / 62	Hes-MID?	HMH: 2847 01 2847 (381es-MIDS)				
RMA- Orig- Pr Case No CS ExCr-RCred Ven-RMA®	Case No CS	ExCr-RCred		Ship-Rey	Ship-Rev Cust-Cust PO®-Faxed Rov-Shp Inv-Crd	Rev-Shp	Inv-Crd (Oty Description	iption	Pan	Pont MVC		
R-265798RP	Temp24563-1	NoCredit compag	compaq	¥	FIRST DEPOSIT	.¥N ⊠	13143	1 ARMAD	ARMADA 4131T 5/133 16MB 1400 12.1 IN CTF1	1			
Nemesio.ccc 5/6/97	2/6/9/		97050607801		19497-40167-N		3,628	0 NB 4100	0		Regd Released		
			Warranty repair	ij.	Dispatched On-Site warranty service No Credit	nty service	No Credit	V00		Hardware - Other	Closed		
	5/14/97 05/06	197 00A PRO	DUCT : PROVIDIA	4N (drop sh	5/14/97 05/06 / 197 DOA PROUDCT: PROVIDIAN (4-19-ship to company) IS TRYING TO GET IT REPAINED THROUGH COMPAN WELL REPAIN. COMPAN CAMPAN GET IT REPAI	HRED THROUGH	COMPAG.	COMPAN WILL REPAIR COM	PAO CASE# IS 970	S0607801 KYRY			
R-265876RP	Temp24784-1	5,996.70 * Microage	Microage	5/12/97	5/12/97 NETWORK GENERAL CORIN 5/12/97 13381	5/12/97	13381	1 TECRA	TECRA 740CDT PENT-166 MMX 2.02GB 16MB	12GB 16MB			
Brandon. aaa 5/6/97	:			Š	16098	5/12/97	6,195	1 13.3 TFT 10X	T 10X		Regd Released		
					Warranty repair/exchange		No Credit	¥00	H	Hardware - Other	Closed		
	5/7/97: under MWS 24784, 740cdt is trans	148 24 784		ferred from	ferred from in \$233828 the item is DOA. We will replace with inventory item (also from mixroage s/n 03720765 which alreade nascon 30	OA. we will ,	replace with	inventory ite	m (also from microage sin	103720765, which	Preside passed 36		
R-265914	Temp24833-1	8,449.00 Merisel		2/6/6/5	MEDIATEL (TODD MART	NA		1 NETSER	NETSERVER LH2 6/200 M1, 64MB RAM	SAM			
Brandon aaa 5/8/97		8,449.00 4984009	4984009	Ÿ	SF970225	ž	27,805	0			Read Released		
			Credit		Not shipped to customer		No Credit				II —		
	S/8/97 THE CUSTOMER CANCELED THE ORDER	STOPPER CANCE	LED THE ORDER	1	WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	3 PRODUCT R	ECEIVED						
R-266068	Temp24833-2	759.00 Merisel	Merisel	26/6/5	MEDAIATEL (TODO MAR 🛛			1 64MB P	64MB MEM. EXP. MODULE F/NETSERVER 60NS	EVER 60NS			
Brandon asa 5/8/97	5/8/97	759.00	759.00 (4984009	₹ Z	SF970225	¥.	S	0			Read Released		
			Credit		No credit/no exchange		No Credit				Closed		
	S/8/97 THE CUSTOMER CANCELED THE ORDER	STOPLER CANCE	LED THE ORDER	-	WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	S PRODUCT R	ECEIVED .						
R-266177	Temp24833-3	13,524.00 * Merisel	Merisel	2/9/97	MEDIATEL (TODD MARTI	NA!		WS TOH 9	HOT SWAP DRIVE, 9.0GB FOR NETSERVER	ERVER			
Brandon 444 5/8/97		13,524.00 4984009)	4984009)	Š	SF970225	Z.		0		Õ	Read Released		•
			Credit		No credit/no exchange		No Credit						
	vendor part#57	156. 5/8/97	THE CUSTOMER	CANCELED	YONGY PAINT OF THE SYBY THE CUSTOMER CANCELED THE ORDER, WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	TO RETURN ,	AS WRONG PR	ODUCT RECE	IVED .				
R-266295	Temp24833-5	69.50	69.50 Merisel	2/6/6/	MEDIATEL (TODDD MAR'	NA!		1 ETHERE	ETHEREXPRESS 10/100 PCI TX	ENET MODEL			
Brandon.aaa 5/8/97	5/8/97	69.50 4984009	4984009*	ïΨΝ	SF970225	NAI	밀	<u>.</u>			Regd Released		
1			Credit	- 1	No credit/no exchange		No Credit				Closed		
4	S/8/97 THE CUSTONER CANCELED THE ORDER	STONER CANCE	LED THE ORDER	- 4	WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED	S PRODUCT R	ECEIVED						
R-266374	Temp24833-7	2,508.00 Merisel	Merisel	2/9/97	MEDIATEL 🔯	:		1 SUREST	SURESTORE 12000E AUTOLOADER EXT 48GB	XT 48GB			
Brandon aaa 5/8/97	26/8/5	2,508.00 #4984009	* 4984009	Ÿ	SF970225	¥	볼	0 35314	SCSI 4MM DDS-2 W/MANUAL, CABLE		Regd Released		
			Cradit		No credit In avrhance		No Cradit				Claced		
Options	A L			[+		爿		Approve	Reset Clo	Close Rcvd CM	CH ROY VCM	F	Release MVS
DP - winted Contract Short Sort	or Div	Sets Sets	Searches	New Records	Return RelatedSw	RelatedSwitch OuickSwitch	=	Not approved	Not Required	Cancel Create CM	☱	Create VCH	Set MAs/Cred
	0415 660	_	_									ו	

TC 73

File Edit Enter

Mega Activities

Sales Records: Add RMA record	ABNCISCO SYMPHONY Tel: [(415) 552-8000 FAX: [(415) 431-6857] Buyer: [Orig Sales rep Pat CSR PaulB Sales rep Pat Date Purch	19 Ship D Serial No Misc ti 03/20/33 Reason Reason Unit price 255 00 RMA total price 255.00 Ret st 8
	SAN FRANCISCO SYMPHO SAN FRANCISCO SYMPHONY DAVIES SYMPHONY HALL San Francisco, CA 94102 Attention: DAVID MURDOCH	M93-0065 SUSAN2993	WORDPERFECT 5.1 + FILL OST SATIONS Series Ship D Series Se
	Customer Address Bill To click button to toggle bill/ship addresses.	MVS No. Po No.	Oty: 1 Desc: PNo: F2USIWP51 Orig Rcv D Orig Rcv D C→ IIII

TIC 74

Mega Activities

File Edit Enter

RMA: Add records Ø Revd Reset Voucher * Credit Royd Frm Cu Ship To Ven RMA total Rstk Chrg Unit price Amount Call Tag Number Claims Vendor 9/23/97 Expected Credit
P Credit Memo Date Call tag Date 00/00/00 Credit memo Customer Rstk 98 Cross Ship Mnfc PNo Misc ID 2 Replacement MWS: Claim Red 7. 4. No Credit Expected Misc ID 1 RMA Qty 0/0 Mnfct Serial No RMA No Not applicable Orig Rev D Orig Ship D Rstk Chrg Key Words Replacement PO Customer Detail Return type Reason Detail Return type Reason Vendor Rstk 98 ₹

FIG 75

V = Vendor whom we bought from or mfr. of product.

C = Customer

Spectrum of N/A

1. If received, ship, claim & credit = NA, then return type must be equal to Not Applicable.

Return	type/Action	Active	Repair/ replace	Service	\$ On-site	§ Additional	Mfr. or v	vendor	RMA#	Rec'd	Ship	Credit	claim	Cust.Orig. ship date	Fax return	E-mail	Show	Repl MWS	
17.(0	C & V)	ACUVO	pert # Y/N	On-site Y/N	Charge	repair Charge	Drop Ship	Crass Ship	<u> </u>	v	v	v	v	red,q	Form (PR)	notification	web	WWS	
1. Cream	Check	Υ	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A	Y	Y	Y	N	V
15 8		Y	N/A	N/A	N/A	N/A	N/A	N/A			N/A		N/A	Υ	Υ	Y	Y	17	C
19	Credit card	Y	N/A	N/A	N/A	N/A	N/A	N/A	ļ	N/A			N/A	N/A	Υ	Υ	Υ	Ν	٧
*•		Υ	N/A	N/A	N/A	N/A	N/A	N/A		l	N/A		N/A	Y	Y	Y	Υ		С
11	Credit memo	Y	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A	Υ	Υ	Υ	N	V
الحا	<u> </u>	Υ	N/A	N/A	N/A	N/A	N/A	N/A		<u> </u>	N/A		N/A	Υ	Υ	Y	Υ		С
2. Extra	ange	Υ	N/A	N/A	N/A	N/A	Y/N	Y/N		N/A			N/A	N/A	Υ	Y	Y	Y	٧
Militor	C&V									İ .	N/A		N/A	Υ				1	С
3. Alepair	/replace(on/off site)							•											
Mireor.	Under warranty part/exchange	Y	Y/N	Y/N	Y/N	NA	Y/N	Y/N					N/A	N/A	Y	Υ	Υ	Ν	
C à.É.V.	required	Y	Y/N	Y/N	Y/N	NA	Y/N	Y/N				N/A	N/A	Y	ΥΥ	Υ	<u>Y</u>		C
	Under warranty part not regid	Ÿ	Y/N Y/N	Y/N	Y/N Y/N	NA	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A Y	NA NA	Ÿ	Ÿ	Ν	v Ç
	Out of warranty	Ÿ	Y/N	Y/N Y/N	Y/N	NA Y/N	Y/N	Y/N	N/A	†	N/A	N/A	N/A	N/A	Υ Υ	Ÿ	Ÿ	Υ	٧
	part required	Y	Y/N	Y/N	Y/N	Y/N	Y/N	YZN		.N/A	ļ	.N/A	N/A	У	Y	Y	Y		C
	Out of warranty part not regid	Y	Y/N	Y/N	Y/N Y/N	Y/N	N/A	N/A N/A	N/A	N/A N/A	N/A	N/A	N/A	N/A Y	N/A N/A	l v	Y	Y	У C
		- → -	Y/N N/A	Y/N N/A	N/A	Y/N N/A	N/A Y/N	}	-	1	N/A	N/A	N/A		 				>
4. Ship	wrong address	Ÿ	N/A	N/A	N/A	N/A	Y/N	N/A N/A	.	N/A	N/A	N/A N/A.	N/A N/A	N/A Y	l ¥	N/A N/A		Ν	c
	Refused	Υ	N/A	N/A	N/A	N/A	N/A	N/A		N/A			N/A	N/A	N/A	N/A	N/A	N	V
		Y	N/A N/A	N/A	N/A N/A	N/A	N/A Y/N	N/A		ļ	N/A	ļ <u></u>	N/A	Y	N/A	N/A	N/A N/A		<u>ç</u>
	Lost	,	N/A	N/A N/A	N/A	N/A N/A	Y/N	Y/N Y/N	N/A N/A	N/A N/A	N/A N/A	N/A		N/A	N/A N/A	N/A N/A	N/A	Υ	č
	Ship damaged	Υ	N/A	N/A	N/A	N/A	Y/N	Y/N			KO		†	N/A	Υ Υ	Y Y	N/A	Υ	٧
	1 h	Y	N/A	N/A	N/A	N/A	Y/N	Y/N			1		ļ	Υ	Y	Y	.N/A		ç
	i missing compo- I nents	Y	Y/N Y/N	Y/N Y/N	Y/N Y/N	Y/N 	Y/N Y/N	Y/N Y/N	N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A	N/A	N/A N/A	N/A N/A	Y	v Ç
	Duplicate ship	Ÿ	N/A	N/A	N/A	N/A	Y/N	N/A	!	N/A	1	iw.A.	N/A	N/A	N/A	Y	N/A	Ν	٧
	i	Υ	N/A	N/A	N/A	N/A	Y/N	N/A	.	ļ	NA	ļ	N/A	Y	Y	Y	N/A		ç
	Inventory	Y	N/A N/A	N/A	N/A N/A	N/A	N/A N/A	N/A		N/A			N/A N/A	N/A	N/A	N/A	N/A N/A	N	V
E	I Cancel	 -	N/A	N/A N/A	N/A	N/A N/A	N/A	N/A N/A	 	N/A N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A	N/A	N	V
5. Never	order/shipment	Ý	N/A	N/A	N/A	N/A	N/A	N/A		N/A	.N/A.		N/A	N.	N/A	NVA	N/A	1 1	غ
stay in warehouse	Transferred order	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	Į v
warenouse	Never ship to	-	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A		N/A	N/A	N/A.	N/A N/A	N/A	N/A	N/A	N/A N/A		c v
	1 customer	🕹	N/A	N/A N/A	N/A	N/A N/A	N/A	N/A N/A	1	N/A	N/A	N/A	N/A	N	N/A N/A	N/A N/A	N/A	N	Č.
6. Not a	policable	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	٧
J. Nora	pplicable	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	- ' '	С
7. Other		Y	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	1					N/A	l. Y	Ÿ	Ϋ́		V
<u> </u>		لــنــا	Y/N	Y/N	Y/N	Y/N_	L		L	1	Ь	I	<u> </u>	N/A	I · T	1 T	<u> </u>		ــــــــــــــــــــــــــــــــــــــ

Limit File (Customer or Vendor)

Auotmatic Approval Intelligence

			<u></u>			Gro	ups				
				Mfr.		Ver	ndor		Cus	stomer	
· ! (type/Action C & V)	Allow auto Approval	Mfr. Allow Return	Mfr. allow Open Box	Exceed Mfr. allow max Time Ouration	Exceed Vendor allow max.time Duration	Vendor Restock Fee	Exceed Customer Allow time duration	Charge Restock fee	exceed Sprice limit	Charge Service fee
1. Credi	Check	Y	Υ	Υ	Ν	Ν	NA	N	Ν	N	N/A
M	Credit card	Y	Υ	N	Y	N	NA	N	Ν	N	N/A
V	Credit memo	Ν	Ν	NA	NA	NA	NA	NA	NA	NA	N/A
	ange r C & V	Y	Y	N N	N	N	NA NA	N	N Y	N	N/A N/A
3. Repai	r/replace(or/off site)							•	•		
Minfor C & V	Under warranty part/exchange required	Υ	N/A	N/A	N	NA	N/A	N/A	N/A	N/A	N
·Ø	Under warranty part not reg'd	Υ	N/A	N/A	N	N/A	N/A	N/A	N/A N/A	N/A	Ÿ
Œ,	Out of warranty part required	Υ	N/A	N/A	N	N/A	N/A	NA	N/A N/A	N/A	Y
	Out of warranty part not reg'd	Υ.	N/A	N/A	N ·	N/A	N/A	NA	N/A N/A	N/A	Υ
. Ship	wrong address	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
	Refused	Y	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A
	Lost	Y	N/A	N/A	N/A	Ν	N/A	N/A	N/A	N/A	N/A
	Ship damaged	Y	N/A	N/A	N	N	N/A	N	N/A	N/A	N/A
	missing compo- nents	Y	N/A	N/A	N	N/A N/A	N/A	N	N/A	N/A	N/A
,	Duplicate ship	Y	N/A	N/A N/A	Y	N	N/A N/A	N/A	Y	N/A	N/A
	Inventory	Y	N/A		N/A	N		N/A N/A	N/A	N/A	N/A
. Never ship,	Cancel order/shipment Transferred order	Y	N/A	N/A	N/A	N	N/A		N/A	N/A	N/A
rehouse	Never ship to	Y	N/A	N/A	N/A	N	N/A	N/A N/A	N/A	N/A	N/A
	customer	Y	N/A	N/A	N/A	N	N/A	N/A N/A	N/A	N/A	N/A
Cust.	Not applicable		N/A	N/A	N/A	N .	N/A		N/A	N/A	N/A



Automatic Approval Criteria

	type/Action C & V)	Preset time allow between Orig, ship date & RMA request date	Restock Fee	Max allow tim max ti		S price max	Service fee for On-site	Exced \$ return limit	Excced agreed return period
1. Credit	Check	Range	Range	N.A	4	NA	Range/Y/N	Amount	Days
	Credit card	Range	Hange	N.A	٠	NA	Range/Y/N	Amount	Days
	Credit memo	Range	Range	·NA	NA	NA	Range/Y/N	Amount	Days
2. Exche		Range	Range	NA	NA	NA	Range/Y/N	Amount	Days
ili.	/replace(on/off site)	Range	Range	NA	NA	NA	Range/Y/N	Amount	Days
Militor C-3. V	Under warranty part/exchange required	NA	NA .	NA		NA	Range/Y/N	NA	NA
IJ.	Under warranty part not red'd	NA	NA	·····NA····		NA	Range/Y/N	NA	NA
IJ.	Out of warranty part required	NA	NA	NA.		. NA	Range/Y/N	NA	NA
:: :	Out of warranty part not req d	NA	NA	NA		NA	Range/Y/N	NA	NA
1	wrong address	NA	NA	NA		NA	NA	NA	NA
ļ=i	Refused	NA	NA	NA	••••••	NA	NA	. NA	NA
iT	Lost	Hange	NA	NA	*************	NA	NA	NA	NA
1	Ship damaged	Range	NA	······NA·····	***************************************	NA	NA	NA -	NA
i	missing compo- nents	Range	NA	NA		NA	NA	NA	NA
	Duplicate ship	Range	NA	NA		NA	NA	NA	NA
	Inventory	NA	NA	NA		NA	NA	NA	NA
5. Never	Cancel order/shipment	NA	NA	NA		NA	NA	NA	NA
stay in stay in arehouse	manacines order	NA	NA			NA	NA	NA	NA
	Never ship to customer	, NA	NA			NA	NA	NA	NA
Cust.	Not applicable	NA	NA			NA	NA	NA	NA
7. Other									

- Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
 Allow changes only of return detail on either V or C. One return detail must remain

Vendor File Auto RMA Approval

Automatic Approval Criteria

		, 		
Retur	n type/Action (C & V)	Return allowed	Allowable Max date vendor time	Restock Fee
1. Cred	iit Check	Y/N	Limit	Range
	Credit card	Y/N	Limit	Range
	Credit memo	Y/N	Limit	Range
	nange or C & V	Y/N	Limit	Range
	ir/replace(or/off site)	Y/N	NA	NA
Ministr C A V	Under warranty part/exchange required	Y/N	NA	NA
m	Under warranty part not regid	Y/N	NA .	NA
111	Out of warranty part required	Y/N	NA	NA
T.	Out of warranty part not reg'd	Y/N	NA .	NA
4. Ship	wrong address	Y/N	Limit	Range
	Refused	Y/N	Limit	Range
- -4	Lost	Y/N	NA	NA
II	Ship damaged	Y/N	Limit	Limit
ű ű	missing compo- nents	Y/N	NA	NA
, attr	Duplicate ship	Y/N	NA	NA
	Inventory	Y/N	NA	NA
5. Never	Cancel order/shipment	Y/N	NA	NA
snip, stay in rarehouse	Transferred order	Y/N	NA	NA
	Never ship to customer	Y/N	Limit	Limit
5. Cust. i	Not applicable	Y/N	NA	NA
7. Other		Y/N		
			ــــــــــــــــــــــــــــــــــ	

- New rules:

 1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).

 2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys).

 3. Return type can be different for vendor & customer on the same RMA.

 4. Option to block use of any return type.

 5. Original ship date as guide for proper selection of return type.
- 6. Create default setup initially.



Automatic Approval Criteria

	type/Action C & V)	Return allowed	Open return allowed	Max time to return	Max time to Warranty service on-site	Max time to Warranty service off-site
1. Credit	Check	Υ	Y/N	Limit	NA	NA
	Credit card	Υ	Y/N	Limit	ŅA	NA
	Credit memo	Y	Y/N	Limit	NA	NA
2. Exche	ange C & V	Υ	Y/N	Limit	NA	NA
3. Pepain	/replace(on/off site)	Υ		Limit	NA	NA
Mirror G V	Under warranty part/exchange recurred	Υ	NA	NA	Limit	Limit
(3) 131	Under warranty part not regid	Y	NA	NA	Limit	Limit
IJ	Out of werranty part required	Υ	NA	NA	NA	NA
IJ	Out of warranty part not regid	Y	NA	NA	NA	NA
1, Ship	wrong address	Υ	NA	Limit	NA	NA
1=# I	Refused	Υ .	NA	Limit	NA	NA
`	Lost	Y	NA	Limit	NA	NA
	Ship damaged	Υ	NA	Limit	NA	NA
O.	missing compo- nents	Υ	NA	NA	NA	NA
Ū.	Duplicate ship	Y	NA	Limit	NA	NA
	inventory	Y	NA	Limit	NA	NA
). Never	Cancel order/shipment	Υ	NA	Limit	NA	NA
ship, stay in g arehouse g	Transferred order	Υ	NA	NA	NA	NA
	Never ship to customer	Y	NA	Limit	NA	NA
Cust. N	lot applicable	Y	NA	Limit	NA	NA
. Other		Y	NA	Limit	NA	NA

New rules:

- 1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
 2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys).
 3. Return type can be different for vendor & customer on the same RMA.

 4. Online to blook use of any setum have.

- Option to block use of any return type.
 Original ship date as guide for proper selection of return type.
 Create default setup initially.

If you want to exchange for a new product, please click Products below. Please remember to check replacement option when you are ready to submit your replacement order.

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair Tracking Log Off

Home

4:56 PM 🛱 🖪 🐌 🗓	LINE FORMULA OR FIELDS TO USE IN QUICK REPORT OF SALES TAX FALE	P P		Line 6(Col3)hoodProducts + FoodAdjust	Line 8(Co13):	Line FoatCol3): Badbebt Line FobCol3): Resoluhituse	Lus 10d(Cots):	Line 10f Celt():		Line 13(Cold) Line 1(Cold) - Line 11(Cold)	Line 144(Col4):	Line 15(Col5)	Line 17(Cold)	Line (9(Col4) County Tax (Register gets amount from sum of Col8)	Line 204(Cold)		Live 24(Col3)	Line 24(Col4): Not calculated Line 25(Col4): All the calculated Line 25(Col4): All the calculated	Streoute A the AI(CoH). Line A2 A3(CoH).		Countres(Col8):
File Edit Enter Select Reports Mega Activities TauRegister: Modify Records	Lankegister 2nd Air 1996 Pay	State CA Period 4/1/96 - 6/30/96 Amount Due 25,636.00 Reculc/Sets	Change Ford Onte Amount Pard	line Item	2 Purchases subject to use tax 3 Total (add lines 1 and 2)	Sales to other retailers for purposes of resale Notiexable sales of food products		683	♦		96	38096j alevyunus	Internal use: 1,687.59		9998 4/1/96 Redwood City Redwood City 94065 5,940 00:0RACLE Gr. S. S. S. S. S. S. S. S. S. S. S. S. S.	9997 41/96 San Francisco San Francisco 94105 8 583 00 FRST DEPOSIT					

DOBERRY DY1500

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3/24/97	N30	N30 C. RODRIGUEZ	(415) 506-3209	:	1.634.43		2	2			
Customer		945	238078	4	L 5/28/97 V PAID IN FULL	N FULL	3				
Printed	STxPaid	STxPaid AR Posted R-263436CR (Temp24620-1) Approved: 4/11/97	emp24620-1) Approve		***************************************			-	***************************************	***************************************	
13204		FIRST DEPOSIT		M97-24646	19620-43935-N	Flocad-Daid	11	1			
3/26/97	N30 LINDA		(415) 222-7669		469.81		72. 30 1063	Destination			
Customer	SQ	278-6045	19620-43935-N P: 469.81	:	L: 5/1/97 V: PAD INFILI	FULL	9				
Printed	STxPaid	AR Posted R-263681RP (T.	R-263681RP (Temp24646-1) Approved: 4/15/97			***************************************	•••••••••••••••••••••••••••••••••••••••		***************************************		
13231		APPLIED MATERIALS		M97-24625	4500020574	Closed-Paid	Ans 70 42 16	1,6			
3/31/97	10EN	N30 Denise Fritsch	(408) 563-1240	6,228.09	6,228.09			444 92			
Customer		8	: .	P: 6,228.09 L	4500020574 P: 6,228.09 L: 6/9/97 V: PAID INFULL	N FULL		3			
Printed	STxPaid AR Posted		5/8/97: faxed inv. list to denise. Si	18/97: donna, not on	5/8/97; danns, not an sys yet, needs denise. 5/5/97; shipped to cope line to the denise.	5/5/97 shix	sed to gene lane	to Ward the Assista			
13261		3		M97-24618	FSRA 2006326	Open	A00-177 1 S	5,60 70			
4/3/97	N/30.	N/30 JIM GREGORY 510)	510) 842-4674		244,363,72			A 502 92			
Customer	DS		FSRA 2006326	FSRA 2006326 P: 244,363.72	L: 4/18/97 V: PA	V. PAID IN FULL					
Printed		R-264144RP (To	R. 264 144RP (Temp2461B-3) Closed: 6/5/97 R-263925RP (Temp2461B-2) Closed: 6/5/97	15/97 R-263925R	(Temp24618-2) Clos		15/97. Jun Wa	1sh 510-042-1453	4/15/97: Jim Walsh 510 042-1453 -> Staris Coldinais 510-04-2-50-1453	50000000	
13300	_	Gasonics International		M97-24712 31646	31646	11 -	Age: 58 10 14	14	200000000000000000000000000000000000000	2 0007 740 016	rt msg. •/11/9/
4/9/97	N30 C	N30 Dana Sengeush	(408) 570-7366	184 42	١.	:		28			
Customer		Ö		P: 184.42 L: 6/	31646 P: 184.42 L: 6/6/97 V: PAID IN FULL	FULL	2:				
Printed		R-264277XDM (Temp24	Temp24712-1) Approv	ed 4/17/97 5/25	712-1) Approved 4/17/97 5/29/97. RMA involved need to find RMA type. need to gredit \$10.14	eed to find RMA to	De need to ore	dit \$10 14 it was	it was combis ' fault		
13307	-	NET YORK GENERAL CORP		M97-24713	86035	Closed-Paid	Age 25 12 03	20	1000		
4/10/97	N30	N30 WIN ROHDES	(415) 473-2061		304.71	:	22.31				
Customer		(415) 327-3961	86035	86035 P 304.71 L 5/5/97	5/97 V PAID INFLIE	FLR.1					
Printed					***************************************			-	***************************************		
13359		APPLIED MATERIALS		M97-24760	4500020574	Open	Age 163 30 1				
4/17/97	N3OEN	N30 Denise Fritsch (408)	(408) 563-1240	4,551.71	4,551.71	4 55! 7!	90 344 60	9			
Replacement		(408) 563-5504	4500020574								
Printed		R-263744XSM (Temp24	625-1)	97: danna will CM+1.	6/6/97: dans will CH-13231-1-73 \$4500.72 in \$4551.71 to deduct from in y and pay the difference (\$50.99.)	inv\$4551.71 to a	educt from inv	and pay the differen		R-263744XSM / Tomo24625-1 6/4/97.	74625-1 A/4/97
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9	FIRST DEPOSIT LINDA (415) 278-6245	5) 772-7669 0-82726-21012	22312	1679C-32726-2101: Closed-Paid	H	Age: 46 Destination BB	esfination Big	intion 88	
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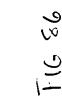
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Mega Activities

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CustPayments: Modify Records DM32889 INVOICE 4695 PAID 1,749.86 01/20/95 Dstrbtd Taken Tt 467.64 AMT\$2806.93 CM\$2806.92 AR Voucher number Credit memos applied (red=Debit Memo/gray bckgrnd=Issue) X Reconciled **△ Approved** 2/26/95 1,749.86 1,749.86 ON CHECK 429068 467.64 DM32888/4737 N Posted Created by Thu:nnn Notes 1749.00 467.64 Credit **(**-) **心** Rec C 1 5/4/95 11-17-17-11 Credit Memo Date ≣ ₹ 5,646.75 Applied Amnt 24,866.28 9,549.41 -1,749.86 -467.64 CM-4829-1-31 CM-4695-3-49 ₹ Disb to Cash Cust Inv Total | Cust Grd Total | Balance 24,866.28 Stub Amnt 5,646.75 -1,749.86 9,549.41 -467.64 12/06/94 M94-17130 24,866.28 24,866.28 24 -4,967.05 | -57.38 **₽** ے 仑 arau bekarpd=Not Reconciled_italics=Not Cleared)__ 5,646.75 9,549.41 -5,024.43 Inv Amnt Dstrbtd **Credit Disb** Invoice Invoice Check Stub Ref Rel Inv Applied to Type Invoice 4829 CM-4829-1- Credit 4695 CM-4695-3- Credit 9,549.41 5,646.75 hvoices applied (gray bckgrnd=short pay) Stub -> Payment distribution (red=Credit 1/17/95 40,062.44 4829 4829 12/13/94 M94-17204 4737 4737 4731 4731 Edit Payment Invoice Disb 12/06/94 M94-17135 SAW CustPayments 429069 ESL/TRW-ASG 35,038.01 DM32890/4829 DM32889/4695 ₹ Invoice Date Check: Amount 4829 4737 4829 4731 4731 4737



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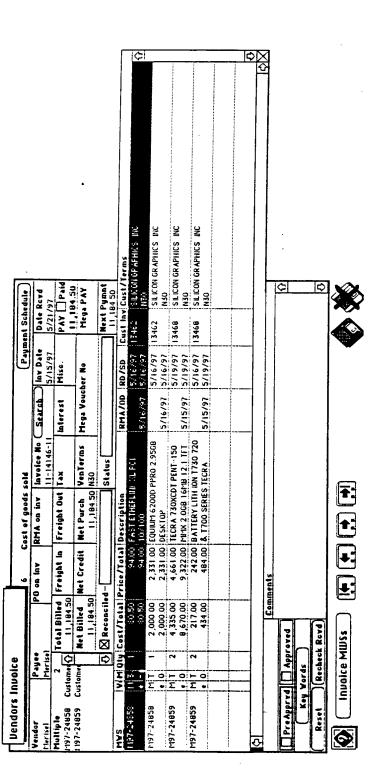
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1.36,000.00 2/3/96 *9157 R. multiple V; V. v.ali V.	la v	nvoice -pay -ven/terms in -En -Rv MWS /qty - cost	ms in -En -Rı	"MWS /qty - cost	PO -billed	Mext payment	Status-problem	RMA -Veredit	Disc-Dt-\$-Ls	Cust hay Stats Re		Date - Dan -	
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Found	10/16/97 3:13 PM	Done
62	Miscelaneous invoices (includes pre-approved)	
	Clean with RMA (full credit) - cRMA	
7	Clean with Credit Memos (not RMA) - cCred	
	Clean reconciled by Credit - cRBCr	
7	Clean inventory- clnvent	
7		
20	Clean manually reconciled - cMan	
M	Clean replacements - cRp1	
	Clean drop shipments - cDS	
24	Completly Clean invoices -cC	
53	Toal clean invoices	
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2	No MWS - NOMWS	
65	Not reconciled (includes pre-approved) - NR	
=	Replacement/RMA without credit - Cred	
	- Rcv	
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	No customer invoices - Custinv	
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120	Not reconciled (not including pre-approved)	
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DEUTSCHE-FMicroD	234107621	170.28 10/15/97	7 170.28 Check	9884 10/15/97	
DEUTSCHE-FÉMicroD	234117011	1,530.61 10/15/97	7 1,530.61 Check	9884 10/15/97	
DEUTSCHE-FMicroD	234912611	1,431.80 10/16/97	1,431.80 Chec	9884 10/15/97	⇨
nvoice count 93		Total Invoice	18.72	nts	- (
Payee Vendor TECHDATA TECHDATA	Credit Memo To 2-8285701	Total Credit Date 934 00 4/2/97	Credit {} 7 934.00 ≡		(2)
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Credit count 18	X Reconciled	ed lotal Lredit	5,372.84	Net Pay/Loll Total: 163, 763.88	٦















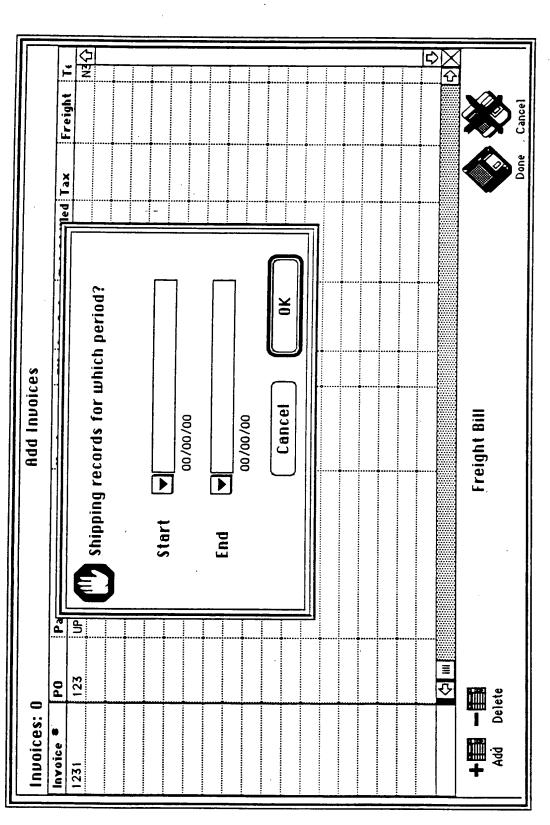
Debit Vendors







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F16 94

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F16-95

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		ChartOfAco	ChartOfAccnts: Modify Records			111111
ChartOfAccnts			Bank account		Credit card account	
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Account Code	4010	Account	Account Sales Income			
Account type	Revenue		1			·
	O Debit to Increase	Increase	© Credit to Increase		Details Switch Setup	
					•	
				Journal		

FIG 96

	Chart01	ChartOfAccnts: 95 of 95 (Sales-MWS)	SE-MEST			
Acct Code	Account	Account Type	Increase	Decrease	Balance	4
BA 1010	Cash in Bank #1	Asset	Debit	Credit	197,944.07	IIII 🎇
BA 1210	Trade Acct Receivables	Asset	Debit	Credit	37,259.04	
BA 1220	Notes Receivable	Asset	Debit	Credit		
BA 1240	Other Receivables	Asset	Debit	Credit		
BA 1250	Employer's Loans and Advances	Asset	Debit	Credit		
BA 1410	Merchandise Inventory	Asset	Debit	Credit	11,848.54	
BA 1510	Prepaid Expense	Asset	Debit	Credit		
BA 1520	Pepaid Fed. Corp. Tax	Asset	Debit	Credit		
BA 1530	Prepaid Franchise Tax	Asset	Debit	Credit		
BA 1610	Furniture and Fixtures	Asset	Debit	Credit		
BA 1620	Office Equipment	Asset	Debit	Credit		
BA 1630	Class Room Equipment	Asset	Debit	Credit		
BA 1640	Vehicles	Asset	Debit	Credit		
BA 1650	Leasehold improvement	Asset	Debit	Credit		
BA 1710	ACC. Depreciation - F&F	Contra Asset	Credit	Debit		
BA 1720	Acc. Depreciation - Office Equip.	Contra Asset	Credit	Debit		*********
BA 1730	Acc. Depreciation - Class Room	Contra Asset	Credit	Debit		
BA 1740	Acc. Depreciation - Lease Hold	Contra Asset	Credit	Debit		
BA 1750	Loans to Shareholder	Asset	Debit	Credit		
BL 2010	Trade Accounts Payable	Liability	Credit	Debit		
RI 2020	Auto Loso - Current	l iahilitu	Cradit	Dehit		
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Chart	ChartOfAccnts	Bank account	ant T		Credit card	ard account	
Fianancial Code IP	1 Code IP						
Accoun	Account Code 4010 Account Sales Income	come					
Accoun	Account type Revenue		Ö	O Debit to Increase		Credit to Increase	3Se
Date	Account Titles and Explanation	Ref	f Debit		Credit	Balance	4
5/14/97	Net sales for 5/14/97	522			27 854 00	27 854 00	_
4/10/97	Net sales for 4/10/97	254			30,791,37	58 645 37	
4/11/97	Net sales for 4/11/97	558			42,015.00	100,660.37	
4/11/97	Net sales for 4/11/97	257			635.00		
6/10/97	Net sales for 6/10/97	558			115,568.00		T _
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Tax Income/Payable Acts	√ Set Def	Misc. Income Acts VSet Def	
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8	Accts_Rcuable: 12 of 827 (Sales-Mile)	01 827 ISAIR-MI			
Account (Red = Not approved)	GL Act	Current Balance	30	80	96
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NAVAL SUPPLY CENTER	Sales Income				
WATKINS JOHINSON	Sales Income				
NASA AMES RESEARCH CENTER	Sales Income				
CITY OF MOUNTAIN VIEW	Sales Income				
UNITED AIRLINES	Sales Income				
Symantec Corporation	Sales Income				
ORACLE	Sales Income	2.712.75			
Silicon Systems	Sales Income				
US2 NAVAL WEAPONS STATION CA	Sales Income				
P AC BELL EDI	Sales Income				
Goldman, Sachs	Sales Income				
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	Sales Rep Code: RJ.CASTRO	Balance	2,294.90	2,673.78	2,712.75							2,712.75	City	Redwood City	Redwood City		
	Seq :: 123	Credit				·						Current ballance		<u> </u>	UZ L	Edit	Setup
tion	Company Code: Oracle	Debit Cr	2,294.90	378.88	38.97							Curren		P ARKW AY	PARKWAY	Duplicate (AR Subledger
Informa		Ref	554	228	220								Address 1	500 OR ACLE P ARKWAY	500 OR ACLE PARKWAY) (
Accounting Information		lanation	pans	pans	pans								Contact			Delete	↑: ↓:
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Hccts_	Company Name:	Date /	4/10/97 C	4/11/97 C	4/11/97 C							Addresses	f Type M	Other ORACLE	WrHse OR ACLE		

FIG 101



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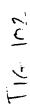












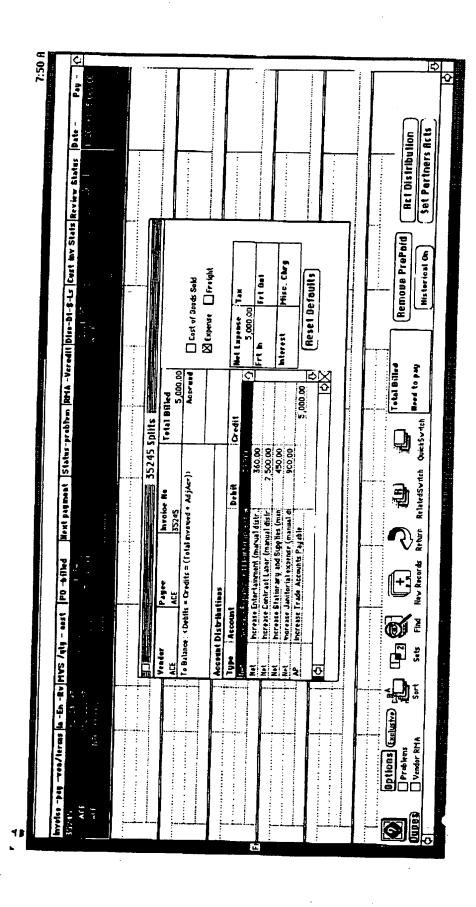
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			Expense COG	Car Payee	X Ven Mfgr	KEMF III 800-487-9889	(emfil
			Expense COG	Car Payee	Systems Mfgr	Anthem Technology Systems (408) 441-7177	ATS Aprvd
			Expense COG	Car Payee	S INCORPORATED No. Mfgr	ACROPOLIS SYSTEMS 408-946-6947	ACRPLS ☐ Aprvd
	Sold (Goods)	Cost of Goods	☐ Expense 🕅 COG	□ Car 🏿 Payee	X Ven Mfgr	IBM CORPORATION 408-452-4810	BPA Aprvd
			Expense COG	Car Payee	🛭 Ven 🗌 Mfgr	OPCODE SYSTEMS 415-856-3333	DPCODE Aprvd
		Office Expense	Expense COG	□ Car ⊠ Payee	⊠ Ven □ Mfgr	⊎ଳା Corp 408-745-1700	/MII Aprvd
	(Soods)	Cost of Goods Sold (Goods)	☐ Expense ⊠ COG	□ Car ⊠ Payee	%C ⊠ Ven □ Mfgr	MICROCKTRI MICRO CENTRAL, INC X Aprvd 800-836-4276	41CROCNTRL
			Expense COG	Car Payee	X Ven 🗀 Mfgr	COMPUTERVIDED 617-937-0888	COMPVIDED
		Office Equipment	Expense COG	Car 🕅	liomal Corporation ⊠ Ven □ Mfgr	ម្តេចជម្រាក់RC Intermational Corporat 800-835-2400 🔀 Ven 📋 កា	<i>¹</i> ভদএশিঝদ ে ⊠ Aprvd
	(Goods)	\vdash	Expense X COG	Car Payee	tiom ⊠ ven □ Mfgr	Tech Data Corporation 800-237-8931	⊕
	(Goods)	<u> </u>	☐ Expense 🕅 COG	☐ Car 🕅 Payee	🛭 Ven 🗍 Mfgr	শিহুগুনু মিহুণ্ডেল্ড ু জিত্ Aprvd (408) 730–9138	ીલ્ળુઢી ⊠ Aprvd
1 -2,	7,369.74 (Goods)		7,369.74	Car 🕅 Payee	🛭 Ven 🗌 Mfgr	[ฟิตุการตา (800) 462-5241	ીલાંiseી ⊠ Aprvd
	532.70 (Goods)	<u> </u>	532.70 Expense C00	Car ⊠ Payee	🛭 Ven 🔲 Mfgr	Computerland (800) 354-9368	Temple and Marve
# 4 °	15,293.67 (Goods)	3,661.53 1 Cost of Goods Sold (Goods)	11,632.14 Expense COG	2 Car Payee	⊠ Ven □ Mfgr	Ingram MicroD (800) 274-4800	¶icroD ⊠ Aprvd
Accrued la	Total payable	Acrued payable	Accounts payable	Red= BaseLine vendor		Partmer Name	ode
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חרנו	Partner Accrued Payable (Received without Invoice)	led Pay	able (Rece	ived witho	ut Invoice)	
Partner Name		Partner Code	de Credit Pauee	Pauee		
Ingram MicroD		MicroD				
Date	Account Titles and Explanation	Ref	Debit	Credit	Balance	♦
3/27/96	To record received items without invoice.	200		3.661.53	3 661 53	1111
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-			Accrued payable balance	able balance	3,661.53	, T
		<u>ت</u> —	Current Accounts Payable	nts Payable	11,632.14	
			Current To	Current Total Payable	15,293.67	
				·		
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	••••		Acrd Payable	Acrd Invoice		<u>~</u>

FIG 104



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		Gen Journal 58 (Sales Wills)	es - Mills			
			a Tuni thin mar man de	ur <u>tant dan</u>		
	Date	Account Titles and Explanation	Post Ref	Debit	Credit	⊕
546	2/13/97	Cash in Bank #1	1010	1,919.84		### <u>\$</u>
546		Trade Acct Receivables	1210		1,919.84	
546		To record cash received to AR Silt Silt Silt				
547	5/14/97	Trade Acct Receivables	1210	30,183.75	-	
547		Sales Income	4010		27,854.00	
547	*	Sales Tax Payable	2310		2,298.98	
547		Shipping and Handling	4090		30.77	
<u>8</u> 2		TV recurd Custaner minister issued 5.14.147				
23	5/15/97	Cash in Bank #1	1010	74,615.40		
<u>23</u>		Trade Acct Receivables	1210		74,615.40	
<u>23</u>		To record cash received to AR 5.15.157				
22,	5/19/97	Cash in Bank #1	1010	59,649.38		
<u>22</u>		Trade Acct Receivables	1210		59,649.38	
23		To record cash received to AR 5.19.197				
233	5/23/97	Cash in Bank #1	1010	11,804.31		
233		Trade Acct Receivables	1210		11,804.31	
230		To record cash received to AR 51.25.77				
	Cash R	Cash Rcpts Jrnl 💽 🚉 🕂			Sort	Sort Selection
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FIG 107

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1	Gross sales				D-Sales Income		&	_	****	elvables	
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100 100	Depreciation expense		-Depreciation				5		Loans Payable		=
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Control of the cont	Administrative expenses				-		4		Accrued Payab]0	
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1 2 2 2 2 2 2 2 2 2	Income from operations				Calculated		: 62		Slate locome T	av Paushla	
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Participate Participate	Nonoperating revenues				-	***************************************	1 4				=
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FIG 108



Operating revenue				
Gross sales				100,000.00
Less: Sales discounts			100,000.00	
Sales returns and allowances		•	<u>100.000.00</u>	200.000.00
Net sales				-100,000.00
Cost of goods sold				
Merchandise inventory, start of period			100,000.00	
Purchases		100,000.00		
Less: Purchase discounts	100,000.00			
Purchase returns and allowances	100.000.00	200.000.00		
Net purchases		-100,000.00		
Add: Transportation-in		100,000.00		
Net cost of purchases	•			
Cost of goods available for sale			100,000.00	
Less: Merchandise Inventory - end of period			100.000.00	
Cost of goods sold				
Gross Margin				-100,000.00
[1]	,			
Operating expenses:				
Selling expences			•	
Sales salaries and commissions expense		100,000.00	,	
Advertising expense		100,000.00		
Rent expense		100,000.00		
Supplies expense		100,000.00		
Utilities expense		100,000.00		
Depreciation expense		100,000.00		
Other selling expenses		100,000.00	700,000.00	
Administrative expenses				
Salaries expense, executive		100,000.00		
Insumce expense		100,000.00		
Supplies expense		100.000.00	300.000.00	
Total operating expenses				300,000.00
Income from operations				-400,000.00
Nonoperating revenues and expenses			•	
Nonoperating revenues				
Interest revenue	•	•	·	100.000.00
				-300,000.00
Nonoperating expenses				
Interest expense				100.000.00

FIG 109

Net Income

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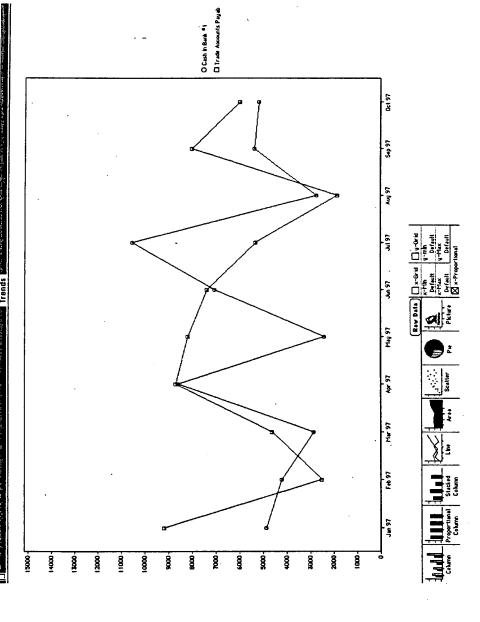
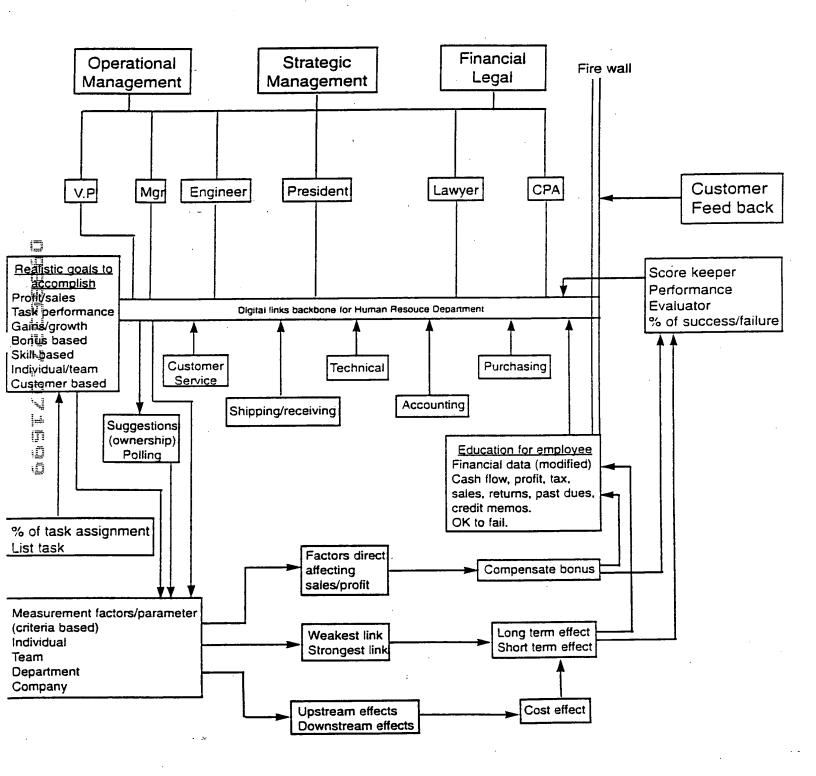
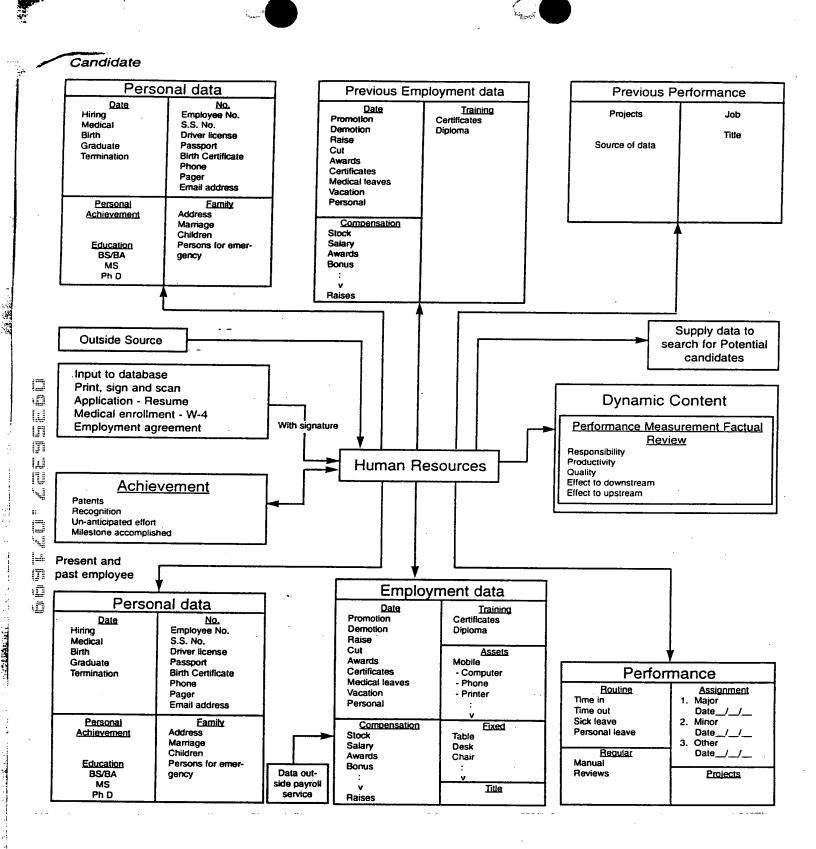


FIG 113



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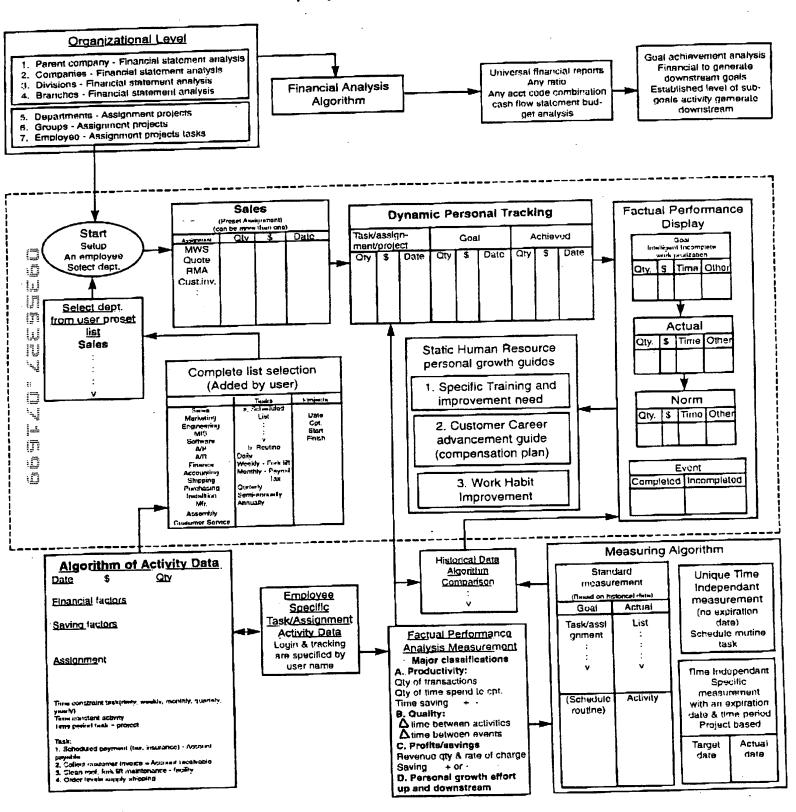


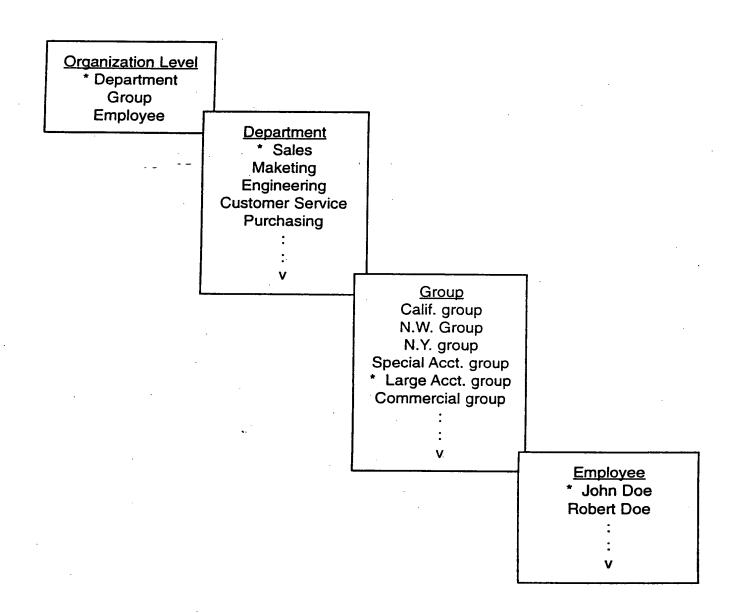
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Algorithm of Activity Data

				Responsible	-RM	ia l	Upstream	Downstream
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Company Performance Analysis





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Quotes	A/B/C	A/B/C	A/B/C	A/B/C	A/B/C	A/B/C						†
MWS	A/B/C	A/B/C	A/B/C	A/B/C	A/B/C	A/B/C	2					
RMA	A/B/C	A/B/C	A/B/C	A/B/C	A/B/C	A/B/C	;					
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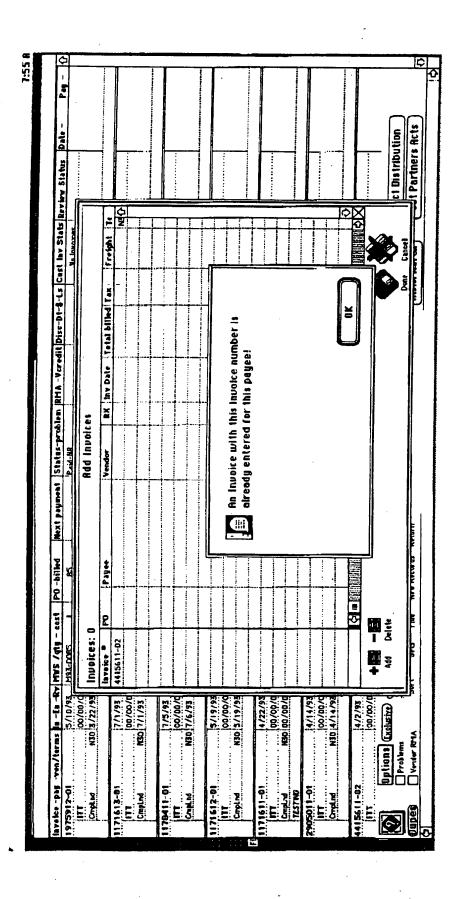
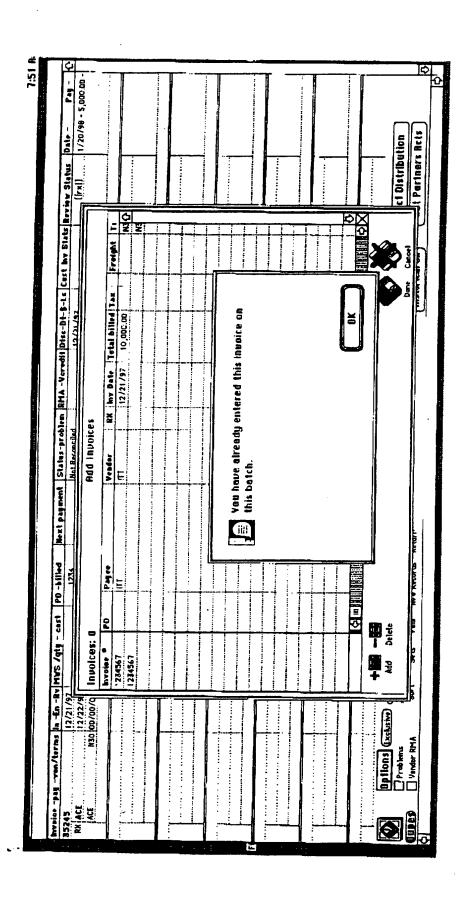


FIG 121



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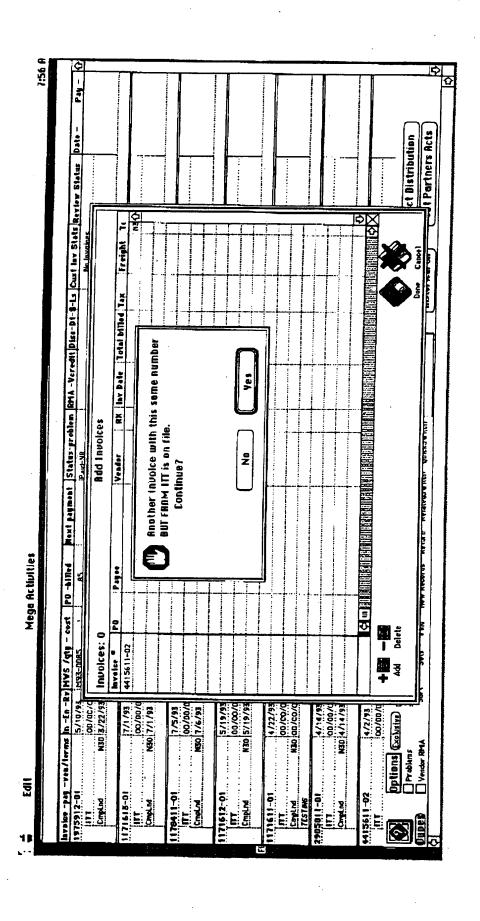
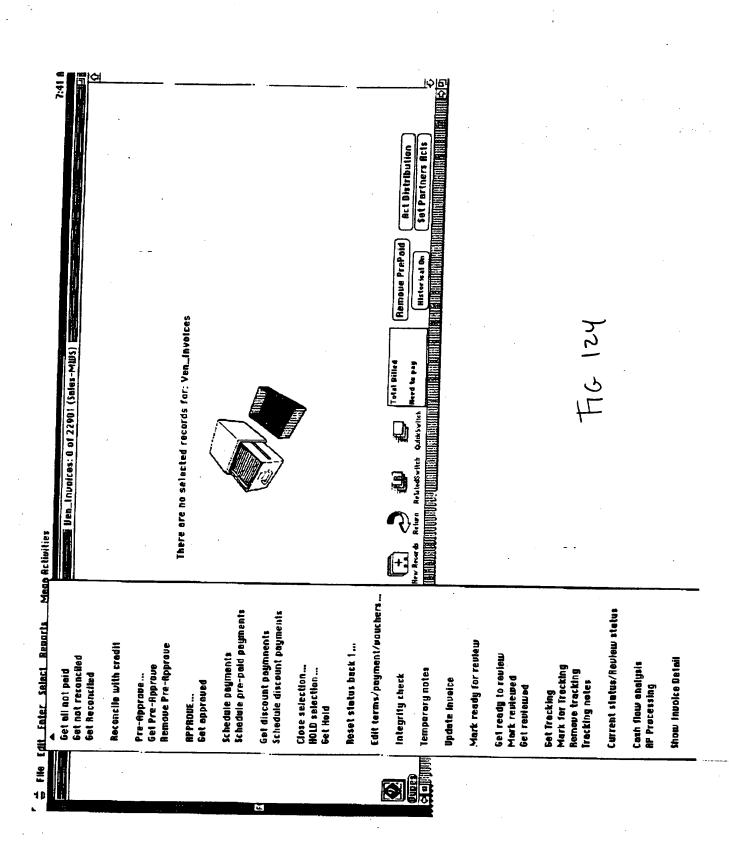
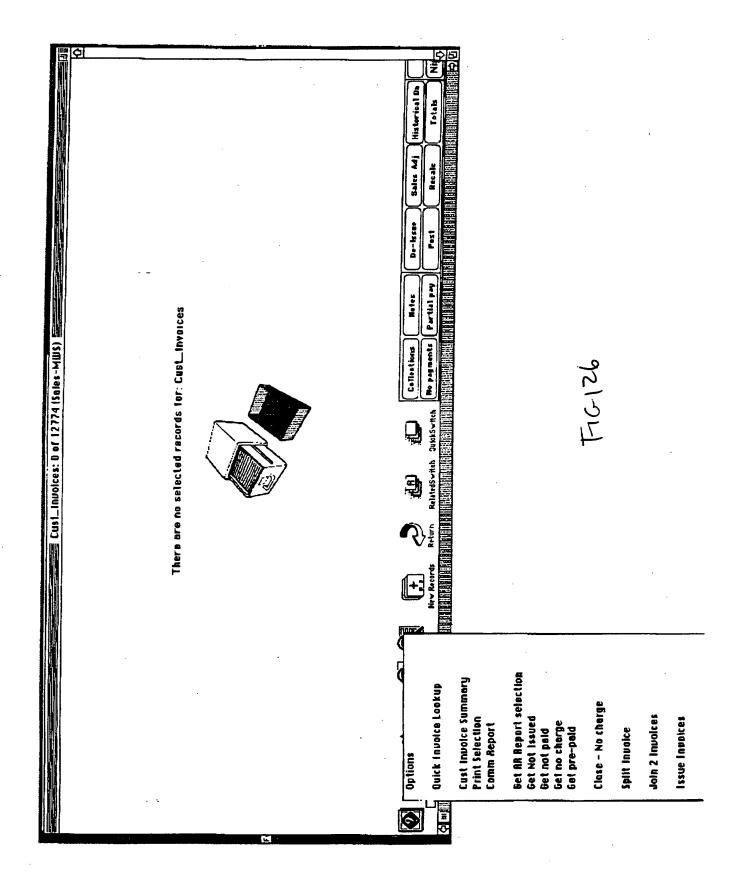
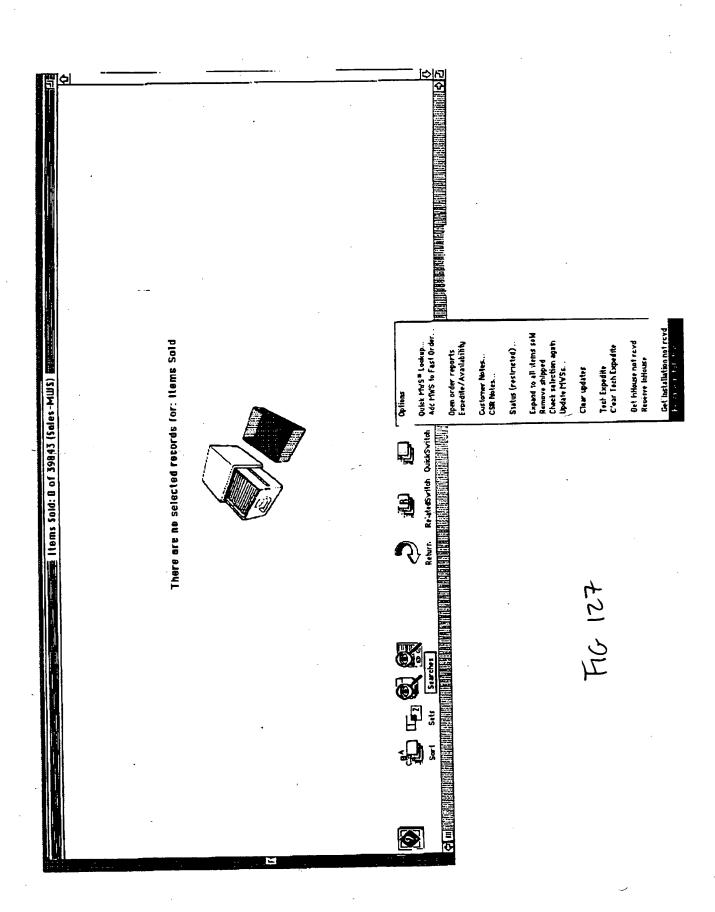


FIG 123

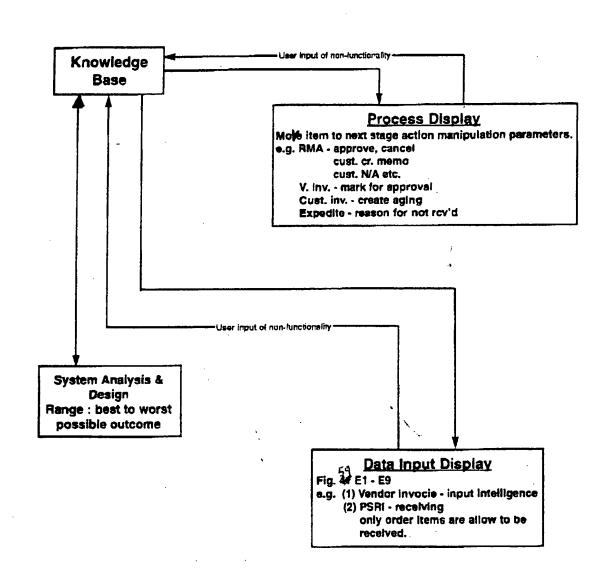


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